

Mitsubishi Electric Corporate Strategy

M a y 2 0 2 2 MITSUBISHI ELECTRIC CORPORATION



- Aiming to Solve Social Challenges Through "Circular Digital-Engineering" -

Since assuming the position of President, I have been giving top priority on completing the investigation into the quality issues that have been causing inconvenience and concern to our customers and other stakeholders, and implementing reforms based on the investigation results to regain trust in the company. Then, I have been taking measures to improve the working environment to ensure that employees can work cheerfully and positively, and thinking about how to provide solutions to social challenges through our businesses by attending to our customers' needs.

We placed sustainability as the cornerstone of our management, and will promote solutions to social challenges through our businesses, and will flexibly meet the needs of each customer by providing the three processes of consulting, system engineering and maintenance/operation ceaselessly as "Integrated Solutions," our new business model.

What I want to strongly focus on in our future activities is the evolution of our Integrated Solutions by exercising our creativity and strengthening connections within the group through the use of data. We will provide evolved Integrated Solutions for our customers at all times, while aiming to become a "Circular Digital-Engineering" company that provides solutions to a wide range of social challenges with our customers through our businesses.

From this fiscal year, we have established four Business Areas and assigned each business group to one of them. And we have also appointed Business Area Owners, who are responsible for working on corporate strategy from a medium- to long-term perspective, with a bird's-eye view of a wide range of business fields. We will accelerate the evolution of Mitsubishi Electric through these measures and contribute to the realization of a vibrant and sustainable society through our business activities.

Contents



- 1. Mitsubishi Electric's Sustainability Management
 - 1-1. Sustainability Management
 - 1-2. Circular Digital-Engineering Company that provides solutions to social challenges
 - 1-3. Integrated Solutions
 - 1-4. Sustainable Future by Mitsubishi Electric
- 2. Progress of Medium-term Management Plan Towards FY2025
 - 2-1. Strengthening of Business Portfolio Strategy
 - 2-2. Enhancement of Business Foundation for Sustainable Growth
 - 2-3. Initiatives for Creation of Innovation and Future Growth
- 3. Three Reform Areas for Regaining Trust
- < Appendix >
- Single-year Outlook for FY2022 (Consolidated Performance)
- Outlook for FY2022 (Segment Forecast) and FY2025 target
- Outlook for FY2022 (Sub-segment Forecast) and FY2025 target

Note

FY2019 : April 1, 2019 - March 31, 2020 FY2020 : April 1, 2020 - March 31, 2021 FY2021 : April 1, 2021 - March 31, 2022 FY2022 : April 1, 2022 - March 31, 2023 FY2025 : April 1, 2025 - March 31, 2026



Mitsubishi Electric's Sustainability Management

Sustainability Management



Position the realization of sustainability as the cornerstone of our management to promote solutions to social challenges through our businesses.

Clarify five challenge areas to focus on.



Carbon neutral Achieve a decarbonized society to curb climate change by reducing CO2 emissions from the company and society

6

Circular economy Achieve a society in which resources are effectively used and sustainably circulated

Five challenge areas



Safety/Security Achieve a resilient society that can cope with various



Inclusion Achieve a society in which all people are respected and everyone can lead free, fair and vibrant lives



Well-being Achieve a healthy and comfortable life for each individual, both mentally and

Materiality



Realize a sustainable global environment



Realize a safe, secure, and comfortable society



Respect for all people



Strengthen corporate governance and compliance on a sustainable basis



Create a sustainability-oriented corporate culture

1-2 Circular Digital-Engineering Company to solve social challenges



Aim to transform into "Circular Digital-Engineering" company that provides evolved Integrated Solutions by co-creation and by integrating knowledge within and outside the Group. Contribute to solving various social challenges.



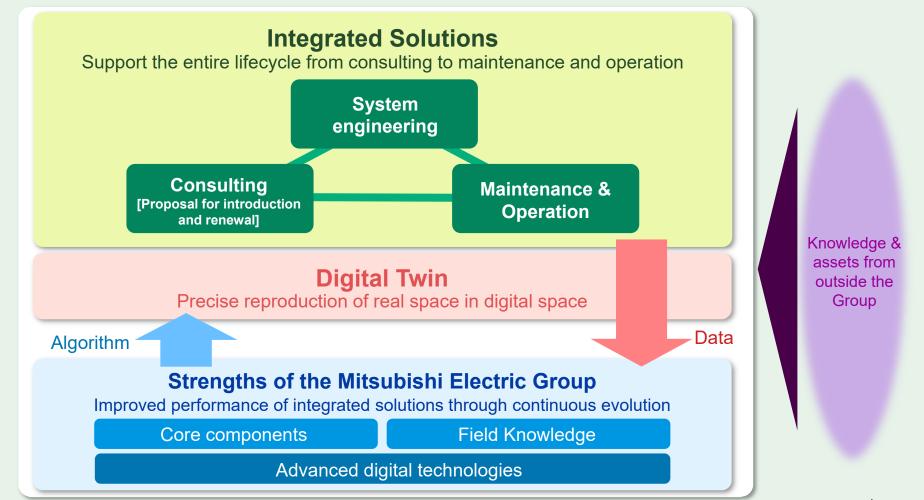
Circular Digital-Engineering Company

Contributes to solving social challenges by providing evolved Integrated Solutions at all times, through accumulating data from our customers, strengthening connections in the group, sharing wisdom and creating new value.



Evolution of Integrated Solutions

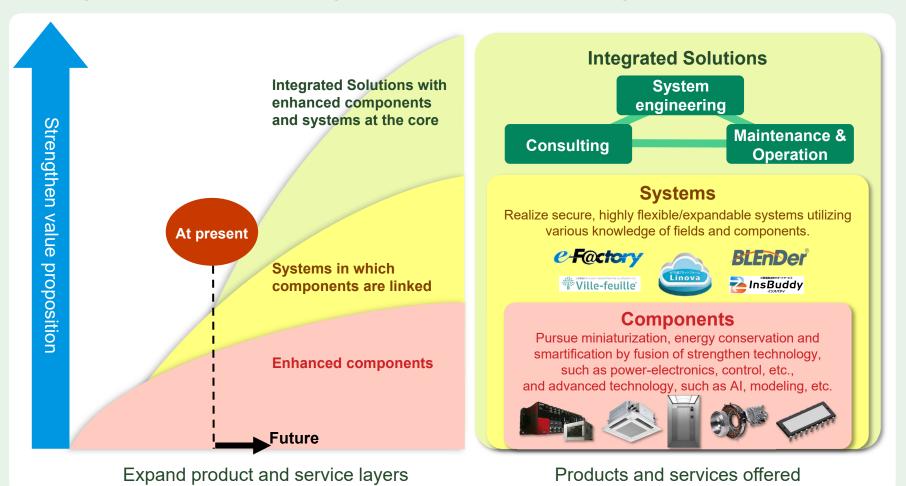
Support the entire lifecycle from consulting to maintenance and operation. Evolve our Integrated Solutions by using algorithms with the Group's strengths and by incorporating knowledge and assets from outside the Group.





Strengthen value proposition through evolving Integrated Solutions

Strengthen components as the base of our business, expand systems utilizing advanced digital technologies, and provide Integrated Solution with these at the core, to be driving the driving force behind continuous growth for complicated challenges.



1-4 Sustainable Future by Mitsubishi Electric



A Future Created by Mitsubishi Electric

Create a future with our customers and partners in a wide range of business situations, with an eye on diversifying social issues

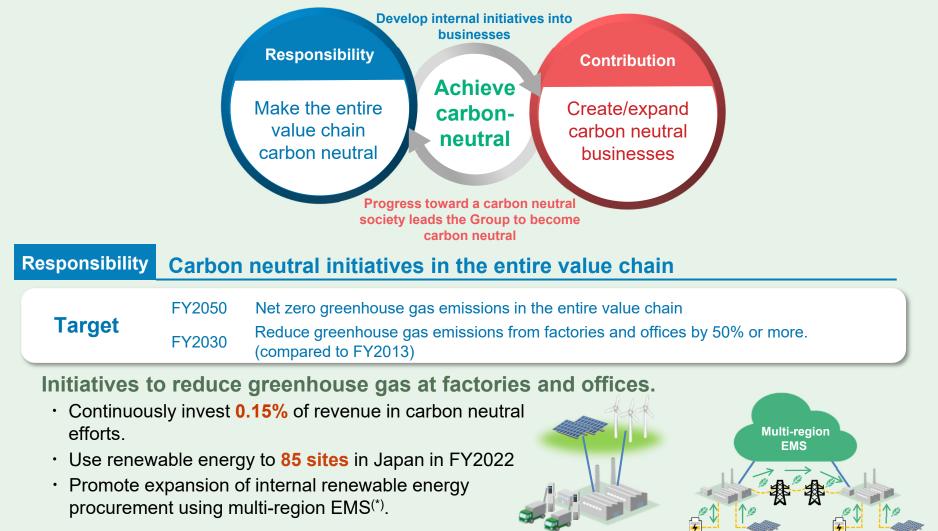


1-4 Sustainable Future by Mitsubishi Electric



Initiatives for Carbon-Neutral

Adopted dual approaches to carbon-neutral: Responsibility and Contribution.



*Multi-region EMS : Energy management system that automatically optimizes power interchange of renewable energy between multi sites, operation of distributed power sources and storage batteries, and purchase plan of renewable energy certificates.



Initiatives to Realize Carbon-Neutral

Degree

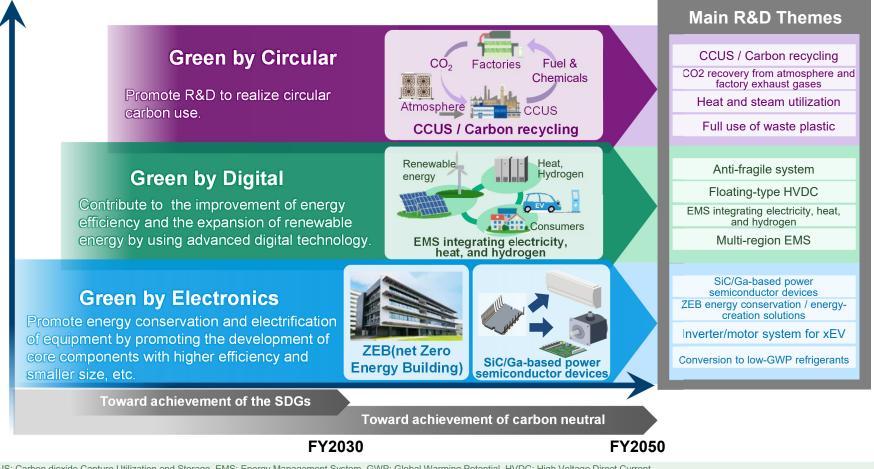
of contribution to

greenhouse

gas reduction in society

Contribution Create/expand businesses that contribute to carbon-neutral.

To make society as a whole carbon neutral, accelerate R&D in three innovation areas: **Green by Electronics**, **Green by Digital**, and **Green by Circular**.

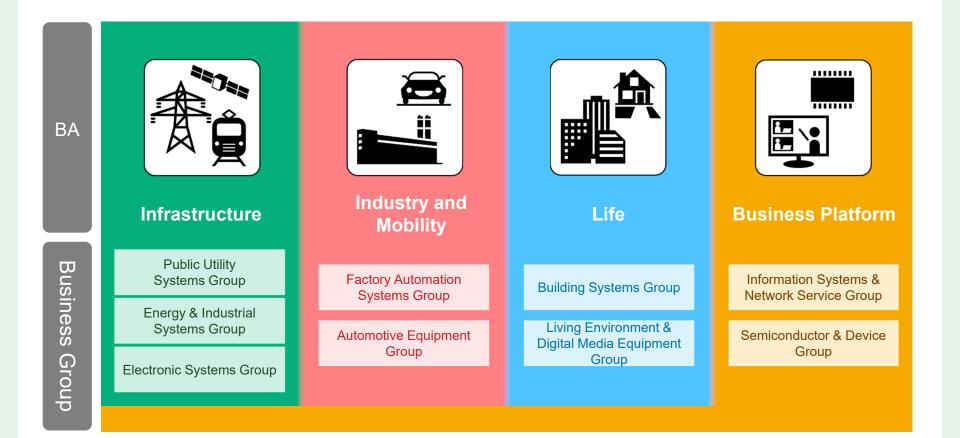


1-4 Sustainable Future by Mitsubishi Electric



New Management Structure to Achieve Sustainability Management

Established four Business Areas (BA) that will enhance sustainability management. Accelerate solving social challenges through our businesses by BA owners envisioning their ideal state with a bird's eye view of their businesses.





Progress of Medium-term Management Plan Towards FY2025









*Cash Generation: Adjusted operating cash flow (CF)



Strengthening of Business Portfolio Strategy

2-1

2-1 Strengthening of Business Portfolio Strategy



Approach to Business Portfolio Strategy

Classify businesses according to their characteristics and optimize investment of management resources.

High

Resilient Businesses

Towards

Judge

Resilient Businesses

<Have stable demand and contribute to our resilient management regardless of market fluctuation>

> Expand profitability through efficient investment Revenue of ¥1 trillion Operating profit margin of 9% (FY2025 : Total of Resilient Businesses)

Value Recapturing Businesses

Shifresources

Businesses with issues

Consider selling/withdrawing from less profitable businesses falling below a set threshold

Key Growth Businesses

<Growth drivers that have the potential to become global leaders in growth markets, and lead to innovation for addressing social challenges>

Scale up and increase profitability through concentrated investment in growth Revenue of ¥2.6 trillion / growth rate of 8% (CAGR for FY2020-FY2025) Operating profit margin of 13%

(FY2025 : Total of Key Growth Businesses)

Growth Business Potential Businesses/New Businesses

Expand data linkage/utilization-type solutions businesses Reform business models of existing businesses and create next-generation businesses



es

Key

Iowards

Business growth potential

Low

Profitability

High

2-1 Strengthening of Business Portfolio Strategy



Progress of Business Portfolio Strategy

Key Growth Businesses <Scale Expansion through Growth Investment>

FA Control Systems	Established a new production base in the Owariasahi district in response to demand for FA control systems in decarbonisation-related fields Invested approx. ¥13 billion to establish a new production base (Scheduled to start operation in Apr. 2025)
Air- Conditioning &Refrigeration Systems	Increased the production capacity for air-conditioning equipment to meet demand for heat pumps in Europe Increased the production capacity by investing approx. ¥13 billion in MACT(*1) in Turkey (Scheduled to start operation in Feb. 2024) Exterior view of MACT Exterior view of MACT
Building Systems	Turkey (Scheduled to start operation in Feb. 2024) Exterior view of MACT Shifted to the operation system for integrated business operation from new installation to maintenance and renewal Image: Comparison of the operation system for integrated business operation from new installation to maintenance and renewal Established Mitsubishi Electric Building Solutions Corporation (Apr. 2022) Image: Comparison operation operation operation operation operation operation operation operation (Apr. 2022) Started mass production of "High Definition Locator" that contributes to ADAS technologies Image: Comparison operation (Apr. 2022)
xEV/ ADAS ^(*2)	Started mass production of "High Definition Locator" that contributes to ADAS technologies For consumer car, world's first mass production of "High Definition Locator" that can receive centimeter level positioning correction signal from Quasi-zenith satellite (started in Oct. 2021)
Power Semiconductor Devices	Doubled the production capacity for wafer fabrication to meet the strong demand in automotive and consumer electronics areas Double the production capacity by FY2025 compared to FY2020. Constructed an 8-inch line with higher production efficiency at the Fukuyama Factory and started construction of a 12-inch line.

Potential Businesses/New Businesses < Creation of Next-generation Businesses >

Established a corporate venture capital (CVC)^(*3) **fund to accelerate open innovation aimed at creating new busin**esses Established ME Innovation Fund with a total investment amount of ¥5 billion with Global Brain Corporation (Jan. 2022).

*1 MACT : Mitsubishi Electric Air Conditioning Systems Manufacturing Turkey Joint Stock Company

©Mitsubishi Electric Corporation *2 ADAS : Advanced Driver Assistance System *3 CVC : Corporate Venture Capital

2-1 Strengthening of Business Portfolio Strategy



Progress of Business Portfolio Strategy

Resilient Businesses < Strengthening Profitability>

Improve profitability of certain businesses and add them to Resilient Businesses

processing machines, high-frequency optical devices, and IT infrastructure services.





High-frequency optical devices

Acquired a U.S.-based UPS maintenance company to expand the uninterruptible power supply business in North America

Acquired all shares of Computer Protection Technology, Inc (CPT), a company with a proven track record in the California area (Feb. 2022).

Value Recapturing Businesses

Businesses with issues <Selling/Withdrawing/Shifting resources by collaboration> Reviewed business of Kyoto Works, including the LCD TV business

Downsized the LCD TV business (announced in Nov. 2021), discontinued the commercial printer business, terminated inhouse production of multi-video systems for indoor use (announced in Mar. 2022), and shifted management resources to our Key Growth Businesses, such as air-conditioning and refrigeration systems

Established a joint venture with JUKI in the industrial sewing machine business

Agreed with JUKI Corporation and Meiryo Technica Corporation to establish a joint venture in the industrial sewing machine business (schedule to be established in Jul. 2022)

Aim to expand the industrial sewing machine business by combining the strengths of both companies (Jul. 2022)

Towards

resilient businesses

UQ

2-1 Strengthening of Business Portfolio Strategy



Optimal Group Management Strategy

Pursue an optimal group management system by strengthening the functions and reviewing the division of roles of affiliated companies in each value chain.

Design

Develop structures and strengthen the development capability of S/W design companies that can accommodate the enhancement of Key Growth Businesses and the expansion of Integrated Solutions (improve productivity, increase personnel, incorporate new technology, etc.).

Established Mitsubishi Electric Software Corporation in Apr. 2022

Logistics

Develop a logistics system with the option of concluding strategic partnerships with global logistics companies, and rapidly respond to changes in the logistics environment and improve efficiency by introducing an advanced platform.

Maintenance & Service

Enhance our recurring revenue business by taking advantage of connection with customers, establish a business structure that maximizes lifetime profits, and create new business opportunities by sharing and making effective use of information accumulated within the Group.

Internal Operation Support

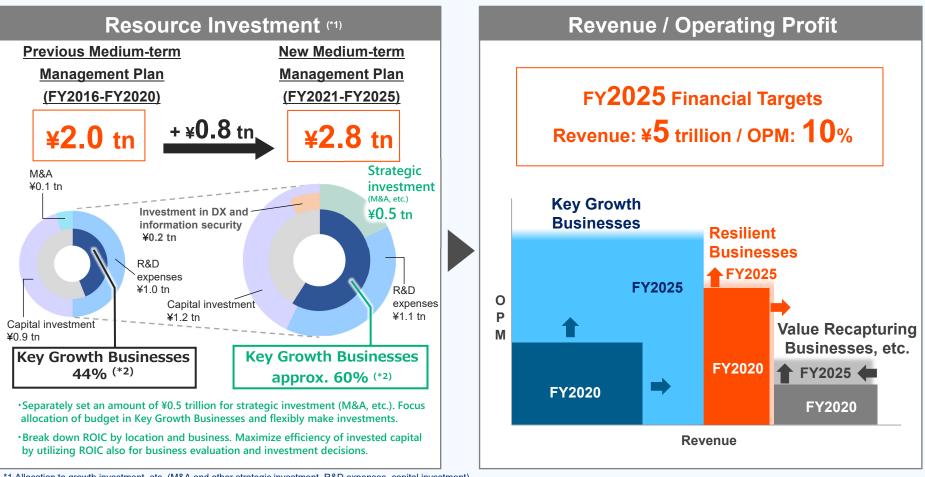
Focus on employee welfare and tasks essential for rolling out each of our businesses, and improve efficiency primarily through the use of outsourcing.

Melco Travel Corporation merged into Mitsubishi Electric Life Service Corporation in Apr. 2022



Priority Allocation of Resource Investment

Invest resources in the amount of ¥2.8 trillion, up ¥0.8 trillion from the previous medium-term management plan, centered on Key Growth Businesses. Attain the FY2025 financial targets (revenue of ¥5 trillion, OPM of 10%). Started considering the use of the ¥0.2 trillion for each business field, out of the ¥0.5 trillion-yen strategic investment.



*1 Allocation to growth investment, etc. (M&A and other strategic investment, R&D expenses, capital investment)

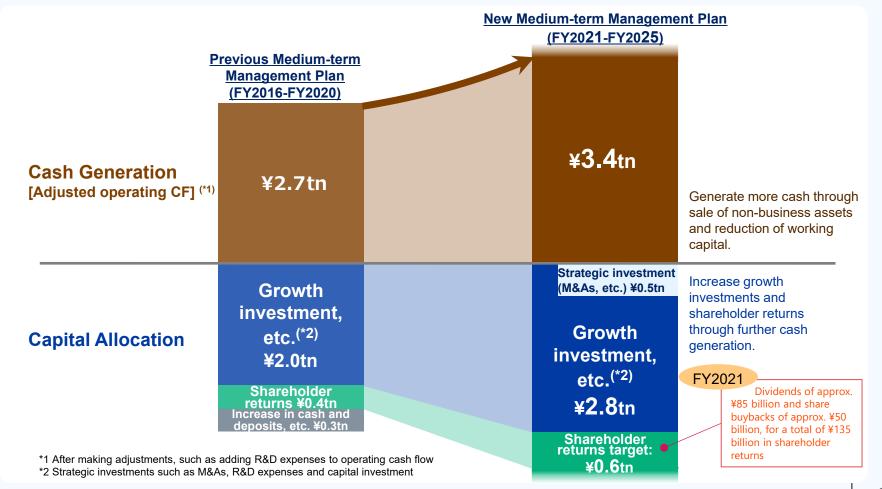
*2 Ratio of Key Growth Businesses to total investment in all business divisions (excluding investment in non-business divisions) ©Mitsubishi Electric Corporation



Capital Allocation Policy

For capital allocation, giving top priority to investment in growth, further enhance shareholder returns through profit growth. In terms of cash generation, the source of capital, aim to generate ¥3.4 trillion over a five-year period, with a focus on Key Growth Businesses.

Return profits to shareholders (dividends + buybacks) with a target of ¥0.6 trillion (Previous Medium-term Management Plan: ¥0.4 trillion). In addition, further improve capital efficiency by executing the capital measures.





2-2 Enhancement of Business Foundation for Sustainable Growth



Diversity and Employee Engagement

Promote respect for human rights

Promote an initiative for highly objective and transparent respect for human rights in accordance with the UN Guiding Principles on Business and Human Rights and the RBA^(*1) Code of Conduct

> Continue activities aimed at identifying and improving priority action items based on the results of the human rights impact assessment

On the occasion of joining RBA (Feb. 2022), started introducing its advanced approaches and evaluation methods both internally and externally

*1 RBA: Responsible Business Alliance

Promote Diversity and Inclusion

Enhance activities aimed at improving workplaces that respect diverse human resources and values, and maximize individual talent and organizational capabilities

Increase ratio of female managers

As of FY2021, 1.25 times as high as in FY2020 ⇒target: double by FY2025 Introduce a systematic training for female candidates for managerial positions

Promote diverse work styles

Expand systems for remote work, career support leave, return-to-work position request after childcare leave, applications for change of work location. etc.

Encourage male employees to take childcare leave^(*2) 65.3% in FY2021⇒ target: 70% by FY2025

*2 Male employees taking childcare leave: Including those taking leave when their spouse gives birth

*3 PRIDE Index: An index developed by voluntary organization work with Pride to evaluate efforts to support LGBTQ people and other sexual minorities in the workplace. ©Mitsubishi Electric Corporation

Actively promote local staff

Enhance the quality of support at contact points

for complaints and consultations related to human rights (e.g., ascertain and disclose the number of complaints)

Promote the understanding of LGBTQ people

Received PRIDE Index 2021^(*3) Silver Award Organized a community of allies

Increase the hiring of people with disabilities



Diversity and Employee Engagement

Realize a work environment where all employees can work with vitality 🚰

Positioning the prevention of recurrence of work-related issues as our top management priority, the Group as a whole is advancing "Mitsubishi Electric Workplace Reform Program" based on a third-party evaluation conducted by outside experts, while working to achieve a culture where "employees feel that they can consult with their superiors", "failures are tolerated", and "problems are solved together", through connection enabled by open communication.

Thoroughly implement measures to prevent harassment, enhance mental-health measures, prevent long working hours, and transform the mindset and behavior of management with 360° feedback Build compensation structure with highly convincing evaluations and awareness of market value

Advance work-style reforms by pursuing new work styles through best mix of remote and in-office work Reform the personnel system to overcome the inward-looking culture, change the behavior of senior management, and support middle management and front-line workers

Evaluation indicator: KPI (Employee awareness survey)	2 nd half of FY2021 Actual		Target
Percentage of employees with pride and motivation in their work	54%	7	80% r more
Percentage of employees who feel that they have a good work-life balance	65%		80% r more



Information Security / Product and Service Quality

Information Security



Develop a comprehensive, multi-layered defense system

As a countermeasure against cyber-attacks, which are becoming increasingly sophisticated with the use of cloud services and the spread of telework, work on "multi-layered defense" with centralized management of networks, devices, servers and the cloud, and zero-trust security ^(*1) measures.

Strengthen network access controls and security measures for devices, and accelerate zero-trust security measures Embark on measures totaling over ¥50 billion investment

Continuously strengthen information management and operation systems, and aim for Level 3 or higher ^(*2) of the Cybersecurity Maturity Model

*1 The concept of inspecting and authenticating all communications, with everywhere inside and outside the company considered as untrustworthy areas *2 Framework for Cybersecurity Maturity Model certification set forth by the US Department of Defense. Level 3 or higher means that excellent security measures and management systems are put in place

Product and Service Quality



Provide products and services that satisfy society and customers with the highest quality

Under our basic quality assurance principles (*3), promote quality improvement activities by carrying out quality assurance reform and strengthening our quality assurance system to ensure customer satisfaction.

Eliminate improper quality control practices by promoting quality assurance reform Promote quality improvement and quality assurance from development and design stages, including order receipt, to service provision and disposal

Thoroughly reinforce our basic quality assurance principles, and conduct quality-related education and human resource development

*3 "1. Product quality is our top priority. It comes before price and on-time delivery.", "2. Our commitment to the highest quality under any circumstances is unwavering.", "3. Products must be safe to use, have a long usage life, and have consistent performance." and "4. Every manager and employee involved in manufacturing a product shares equal responsibility for product quality."

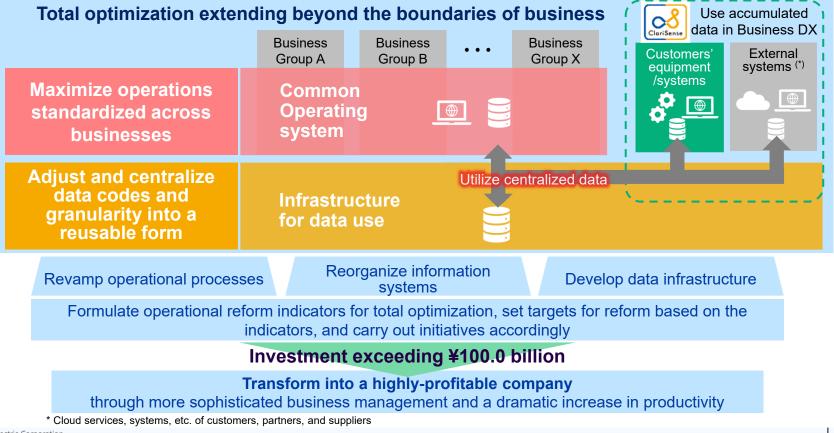


Operation DX

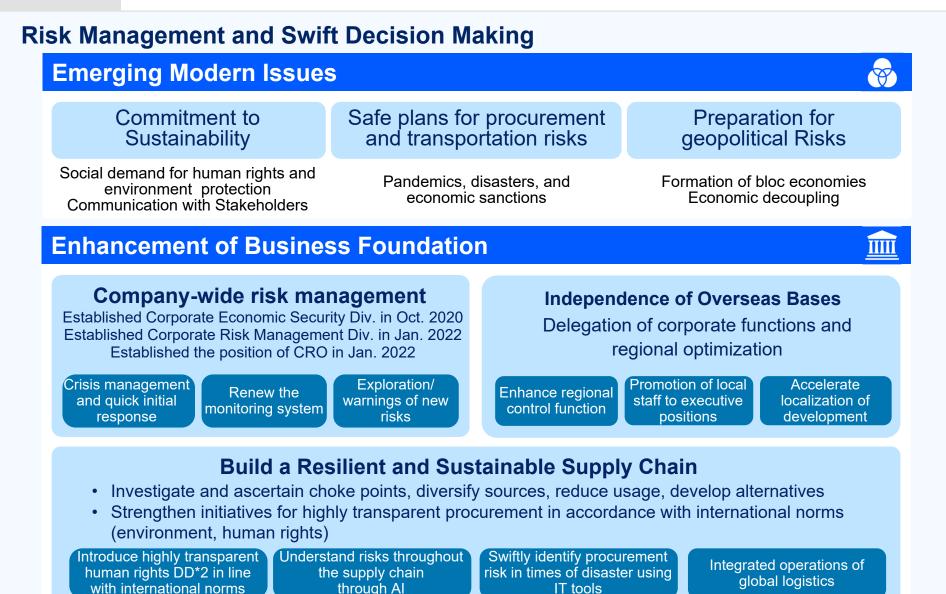
Total optimization extending beyond the boundaries of business 💥 Pigital Transformation

Achieve total optimization extending beyond the boundaries of business by standardizing cross- business operations and centralizing reusable data. Promote Operation DX by increasing the sophistication of business management and improving productivity utilizing data and digital technologies.

Formed a company-wide Operation DX project to reform business processes (Oct. 2021), completed selection of model businesses (Dec. 2021) and started to build a common operating system and an infrastructure for data use (Apr. 2022).







*1 CRO: Chief Risk Management Officer *2 human rights DD: The corporate activities that identify, prevent and mitigate impacts of human rights issues.

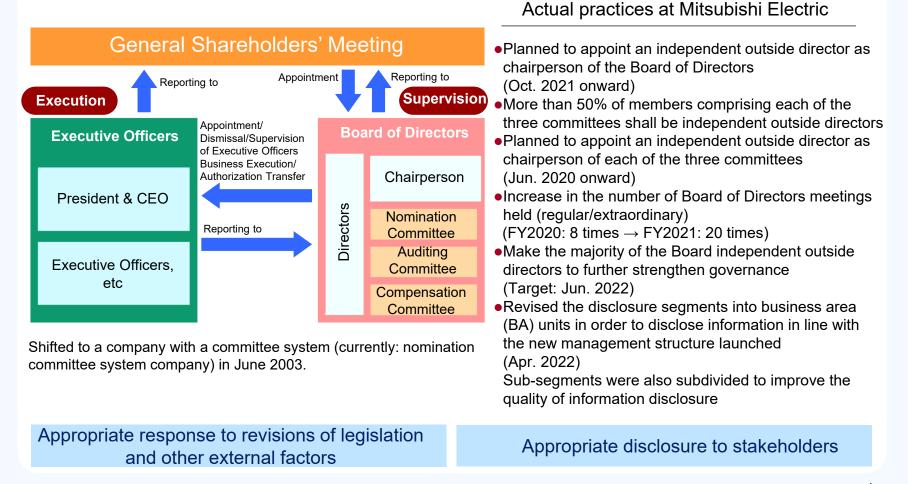


200

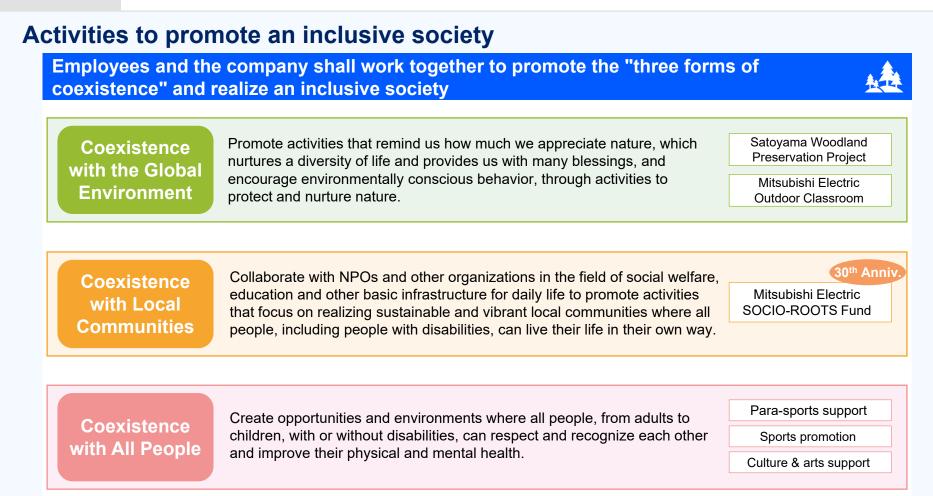
Governance and Disclosure

Strengthen Governance and Revitalize internal and external Communication

Appoint independent outside directors as chairpersons of Nomination, Auditing and Compensation committees to strengthen the supervisory function









Initiatives, External Evaluations

Initiatives

Continue our commitment to the UN Global Compact



Contribute to the achievement of the Sustainable Development Goals (SDGs) through all corporate activities

The Mitsubishi Electric Group's greenhouse gas emissions reduction targets acquired SBTi ^(*2) certification (Jan. 2020)



Expressed approval for the recommendations by the Task Force on Climate-related Financial Disclosures (TCFD) ^(*1) Continue to promote initiatives and disclose information in accordance with the TCFD recommendations.

Joined RBA^(*3) (Feb. 2022) to build a sound supply chain, and introduced advanced initiatives and evaluation methods.



External Evaluations



Received the highest rating from CDP^(*4) for "Climate Change," and "Supplier Engagement"^(*5)



Received a silver rating on the "PRIDE Index 2021" operated by "work with Pride"^(*6) for our initiatives related to LGBTQ people and other sexual minorities

- *1 TCFD (Task Force on Climate-related Financial Disclosures): A task force for disclosure of climaterelated financial information led by the private sector, established at the request of the G20 finance ministers and governors of central banks
- *2 SBTi (Science Based Targets initiative): An international initiative by the UN Global Compact (UNGC), the World Wide Fund for Nature (WWF), the CDP, and the World Resources Institute (WRI)
- *3 RBA(Responsible Business Alliance) : An alliance of companies promoting social responsibility in the global supply chain
- *4 CDP: An international NGO that surveys, evaluates, and discloses environmental initiatives of corporations and governments

Selected as a constituent of the following investment indexes:

- FTSE4Good Index Series
- FTSE Blossom Japan Index
- FTSE Blossom Japan Sector Relative Index
- MSCI Japan ESG Select Leaders Index
- MSCI Japan Empowering Women Index (WIN)



Relative Index

2021 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX

2021 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)

- *5 Received the highest rating for the fifth time for Climate Change, and for Supplier Engagement
- *6 A voluntary organization that supports the promotion and retention of diversity management related to LGBTQ people and other sexual minorities



2-3 Initiatives for Creation of Innovation and Future Growth



Open Innovation

Digital Transformation Certification

Expand our solution domain by leveraging external knowledge and technology through means such as M&As, co-creation with customers and partners, and collaborations with start-ups.

Expand business domains through M&As

<u>Ġ</u>тį

Acquisition of Swedish Elevator

Company Motum AB (concluded a contract in Mar. 2022)

Strengthen the business management foundation centered on elevator and escalator maintenance and renewals throughout Europe and other regions, while enhancing the buildingsolutions business in Europe by increasingly incorporating Mitsubishi Electric's own building-related products and services.



Create innovation by collaborating with start-ups

Establishment of ME Innovation Fund (Jan. 2022)

Established a CVC fund with Global Brain, an independent venture capital firm (total investment amount of ¥5.0 billion). Aim to reform business models and create new businesses by investing in start-ups mainly in the digital and green domains.



*CVC : Corporate Venture Capital

with multiple industries

Create new value by collaborating

Co-create value with customers and partners

Establishment of XCenter (Cross Center) (Dec. 2021)

XCenter was established as a venue for promoting open innovation by presenting our vision of a smart city of the future through the exhibition of the latest DX and Integrated Solutions. It is utilized as a place to solve social challenges through cocreation with customers.



Participation in Disaster Prevention Consortium (CORE) (Nov. 2021)

Aim to build a resilient society by providing opportunities for diverse companies from across industries to gather and communicate, and through co-creation among companies, collaboration with national and local governments, and sophistication of disaster prevention and mitigation.





R&D Strategy

Pursue the enhancement and reform of existing businesses as well as R&D for new value creation in a balanced manner. Aim to address social challenges at an early stage through the active use of open innovation.

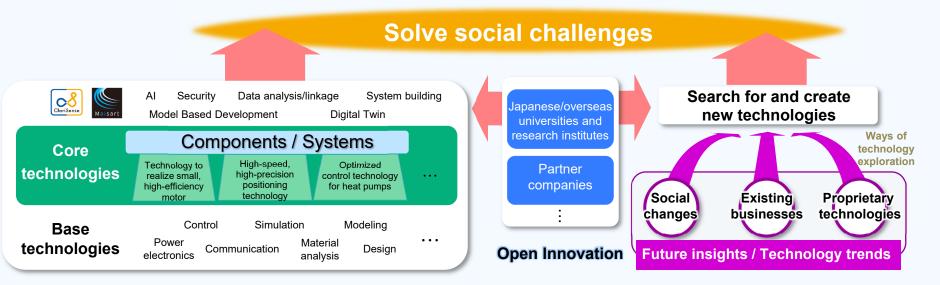
Strengthen core technologies -Driving force for profitability improvement-

> Continuously enhance base technologies -Foundation for business-

Search for and create new technologies -New source of growthStrengthen our differentiated technologies for components and systems, including technology to realize small, high-efficiency motors, and high-speed, high-precision positioning technology, by fusing them with advanced base technologies such as AI and new materials.

Further enhance technologies that support quality of and build trust in our products, systems, and services, such as power electronics, control, modeling, material analysis, AI, security, and data analysis/linkage.

Take on the challenge of developing technologies that meet the needs generated by social change, as well as next-generation technologies that transform existing businesses, in a discontinuous manner, based on future insights and analysis of technological trends. Also, focus on expanding our proprietary technologies to create new usages and develop new customers.





R&D Strategy - Major Themes -

Core technologies

 Maisart

Achieved "ZEB" in the operational phase of SUSTIE, the ZEB technology test facility First medium-scale office building in Japan with solar panels installed only on the roof

Core technologies

🜭 Maisart

Teaching-less robot system

Contribute to unmanned factory operations by promoting automation of tasks for which it had been difficult to adopt robots.

New technologies

Humans × Machines Remote integration system

Visual haptics technology enables intuitive operation and expands the field of remotely operated robot introduction.

New technologies

World's first successful quantification of stress demagnetization of magnets

Reduce resource risk and contribute to high energy

efficiency of motors

The result was obtained in a project, the Future Pioneering Program "Development of magnetic material technology for high-efficiency motors for next-generation automobiles (JPNP14015)," commissioned by the New Energy and Industrial Technology Development Organization (NEDO).



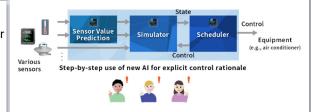
3D sensor Vision sensor Tablet ▲

Base technologies

🜭 Maisart

Al that can clarify its control rationale

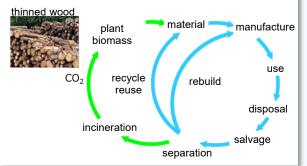
Contribute to the realization of a society that can use AI with peace of mind by clarifying AI control rationale



Base technologies

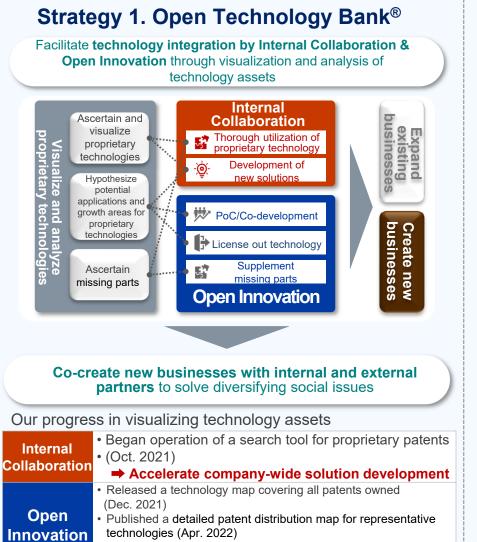
Design technology for environmentally friendly materials

Develop biomass materials from plantderived raw materials to contribute to resource circulation and reduction of CO₂ emissions





Intellectual Property Strategy



Promote opportunities for dialogue and collaboration with external partners

Strategy 2. Qualitative IP activity targets

In addition to quantitative advantages, **enhance qualitative IP capabilities** that are compatible with Al/solutions

Leveraging the world's leading IP creation capabilities, qualitatively improve IPs that will form the Business DX infrastructure

Patent asset size ^(*1) No. 1	No. of patent registrations in Japan ^(*2) No. 1	Internatio applicati ranking No.	on *3)	No. of design registrations in Japan ^(*2) No. 2
in Japan	in Japan	globall	y	i <mark>n Japa</mark> n
Solution Al ratio	ratio	Current 10% 5%	FY	/2025 target 30% 10%

Develop and execute **IP/standards strategy in the IoT domain** in alignment with activities to strengthen IP capabilities

In addition to utilizing IoT in areas such as FA, electric power, and train, carry out standardization activities in the field of future telecommunication infrastructure, such as 5G, beyond 5G, and 6G, to contribute to solving social issues and expanding business.

- *1 Announced by Patent Result Co., Ltd. (total from Apr. 2019 to Mar. 2020)
- *2 Announced by Japan Patent Office (total from Jan. to Dec. 2021)
- *3 Announced by World Intellectual Property Organization (WIPO) (total from Jan. to Dec. 2021)



Three Reform Areas for Regaining Trust

3

(7)



Established the Emergency Response Division and commissioned a guality-related investigation by an Investigative Committee of external experts in response to a series of improper guality control practices. First focus on completing the investigation with the Investigative Committee. Then, taking seriously and deeply reflecting on the findings, implement initiatives in three areas.

Will also disclose information internally and externally in a timely and appropriate manner.

Investigative Committee Recommendations Three Reform Areas (1) Ingrain a company-wide understanding and correct (a) Quality assurance reform perception of quality (ensuring quality through adherence with protocols) Establish the Corporate Quality Assurance Reengineering Group under the direct control of the CEO - Strengthen new quality assurance functions led by the head office (2) Check and review processes such as procedure - Share knowledge and provide flexible support across business groups manuals from a third party's perspective Appoint a Chief Quality Officer from outside the company(April 2022) Plan to invest over ¥30 billion for investments in infrastructure development, etc. (3) Strengthen the quality control division (b) Organizational culture reform (4) Support and strengthen middle management^(*) · Company-wide reform project "Team Sousei (Creation)" formulates "Robust Policies" for organizational culture transformation - Establish specialized organizations in each business group to promote (5) Bring the headquarters/corporate function departments and implement the reform and the manufacturing sites closer Reform the personnel system - Overcome the inward-looking organizational culture, change the (6) Encourage affiliation with the company rather than the behavior of senior management, support middle management and existing strong affiliations at a plant/works level front-line workers Implement measures based on the business group (c) Governance reform system Reform the Board of Directors to strengthen management supervisory (8) Demonstrate management's resolve in strengthening functions Establish a Governance Review Committee quality compliance * General managers and section chiefs of manufacturing site/office ©Mitsubishi Electric Corporation

37



Organizational culture transformation: "Robust Policies" for the creation of a New Mitsubishi Electric Group

"Team Sousei (Creation)," a company-wide reform project consisting of 45 members selected through internal recruitment, formulated "Robust Policies" for organizational culture transformation. Various measures have been implemented based on the policies since FY2022.

Robust Policies								
Measu the corp	Promote positive, interactive communication as part of our culture	Measures to create an even better tomorrow	Facilitate self-initiative among individuals and units through clarification and delegation					
e negativorate cu	Prioritize productivity by eliminating unproductive work		Collaborate across divisions to maximize Group strength					
eform ve Iture	Trust each other and share information transparently		Increase opportunities to learn from each other and grow spontaneously					

- Implement the policies and related measures
- Team members and Executive Officers will hold briefings at nationwide business sites and conduct direct dialogues with employees to deepen their understanding.
- •Establish specialized organizations for reform in each business group to strengthen the structure for promotion and execution of the initiatives
- In FY2022, the focus will be communication transformation (Measures such as addressing everyone by the neutral honorific "san")

Changes for the Better start with ME

"Employees feel that they can consult with their superiors," "failures are tolerated," and "problems are solved together"



Strengthen quality governance by going back to the premise that "Product quality is our top priority" and implementing quality assurance reform

Under the leadership of the new Chief Quality Officer, the Corporate Quality Assurance Reengineering Group will lead efforts to "reconstruct the control function," "address issues relating to technical capabilities and resources," and "re-foster an awareness of quality compliance."

Realize effective quality internal control at each manufacturing site and strengthen head office support

Comply with laws, standards, and customer specifications, and develop infrastructure to strengthen quality assurance processes

Establish "Company-wide Quality Day," strengthen quality education and promote personnel rotation among bases and departments

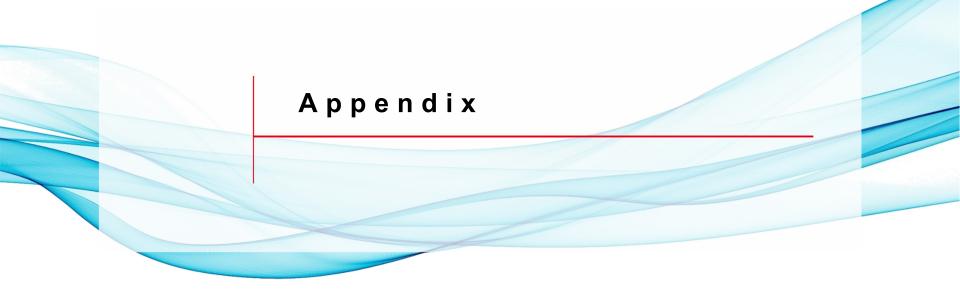
Governance reform: reform the Board of Directors & establish the Governance Review Committee

Strengthen management supervisory function & improve internal control and governance systems

- Undertake sustainable, mid- to long-term initiatives to reform the functions, composition, and secretariat of the Board of Directors, as well as the three statutory committees.
- Form a Governance Review Committee comprising three lawyers with no existing commercial relationships with the company, to assess internal control and governance systems.







Appendix



	FY2019	FY2020	FY2021	FY2022
	Actual	Actual	Actual	Forecast
				(May. 2022)
(Billions of JPY)	109JPY/US\$ 121JPY/Euro 15.6JPY/CNY	106JPY/US\$ 124JPY/Euro 15.7JPY/CNY	113JPY/US\$ 131JPY/Euro 17.7JPY/CNY	115JPY/US\$ 125JPY/Euro 18.0JPY/CNY
Revenue	4,462.5	4,191.4	4,476.7	4,770.0
Operating Profit	259.6	230.1	252.0	270.0
(%)	5.8%	5.5%	5.6%	5.7%
Profit before income taxes	281.9	258.7	279.6	295.0
Net Profit ^{*1}	221.8	193.1	203.4	215.0
ROE (Return On Equity)	9.2%	7.5%	7.1%	/
Stockholders' Equity	2,429.7	2,754.2	2,975.9	
(%)	55.1%	57.4%	58.3%	
Debt including lease liabilities	377.0	365.4	329.4	
Debt excluding lease liabilities *2	267.0	248.8	217.1	
(%)	6.1%	5.2%	4.3%	
FCF (Free Cash Flow)	191.8	365.5	167.5	
Dividend (JPY per share)	40	36	40	
Dividend ratio (%)	38.7%	40.0%	41.9%	

*1: Net Profit represents Net profit attributable to Mitsubishi Electric Corp. stockholders.

*2: Debt ratio is calculated based on "Debt excluding lease liabilities" that represents bonds and borrowings from FY2019 because IFRS 16 Lease has been applied.



The grouping of disclosed segments has been revised to business area (BA) units, with subdivided subsegment information provided on the next page.

	(Billions of JPY)					
		FY2019	FY2020	FY2021	FY2022	FY2025
		Actual	Actual	Actual	Forecast	Target
					(May. 2022)	
		109JPY/US\$	106JPY/US\$	113JPY/US\$	115JPY/US\$	105JPY/US\$
		121JPY/Euro	124JPY/Euro	131JPY/Euro	125JPY/Euro	115JPY/Euro
		15.6JPY/CNY	15.7JPY/CNY	17.7JPY/CNY	18.0JPY/CNY	15.0JPY/CNY
	Revenue	1,057.4	1,021.9	946.1	990.0	¥1.1tn
Infrastructure	Operating Profit	68.8	88.3	41.5	46.0	7%
	(%)	6.5%	8.6%	4.4%	4.6%	7 70
	Revenue	1,369.6	1,265.8	1,480.8	1,580.0	¥1.6tn
Industry and Mobility	Operating Profit	69.7	40.7	96.4	108.0	11%
	(%)	5.1%	3.2%	6.5%	6.8%	1170
	Revenue	1,650.7	1,539.5	1,673.0	1,760.0	¥2.2tn
Life	Operating Profit	106.9	101.1	92.6	99.0	11%
	(%)	6.5%	6.6%	5.5%	5.6%	1170
	Revenue	361.0	347.2	382.8	430.0	¥0.5tn
Business Platform	Operating Profit	15.6	13.6	26.4	27.0	10%
	(%)	4.3%	3.9%	6.9%	6.3%	1070
	Revenue	725.6	667.5	737.3	740.0	—
Others	Operating Profit	29.3	17.7	26.7	23.0	
	(%)	4.0%	2.7%	3.6%	3.1%	
	Revenue	4,462.5	4,191.4	4,476.7	4,770.0	¥5tn
Total	Operating Profit	259.6	230.1	252.0	270.0	10%
	(%)	5.8%	5.5%		5.7%	1070
WT-have a service and a service of the service ser						

*Inter-segment sales are included in the above chart.

*Figures above are shown by the new segment classifications. (Figures for FY2020 and before are shown for reference.)

Appendix

Outlook for FY2022 (Sub-segment Forecast) and FY2025 target



			(Billions of JPY)			
			FY2021	FY2022	FY2025	
			Actual	Forecast	Target	
				(May. 2022)		
			113JPY/US\$	115JPY/US\$	105JPY/US\$	
			131JPY/Euro	125JPY/Euro	115JPY/Euro	
			17.7JPY/CNY	18.0JPY/CNY	15.0JPY/CNY	
	_	Revenue	946.1	990.0	¥1.1tn	
	Infrastructure	Operating Profit (%)	41.5 4.4%	46.0 4.6%	7%	
	Public	Revenue	383.3	400.0	¥0.4tn	
	Utility	Operating Profit	15.3	23.0		
	Systems	(%)	4.0%	5.8%	8%	
		Revenue	327.5	310.0	¥0.4tn	
	Energy	Operating Profit	23.1	18.0	+0.401	
	Systems	(%)	Z3.1 7.1%	5.8%	8%	
	Defense	Revenue	235.1	280.0	¥0.3tn	
	& Space	Operating Profit	3.0	5.0	50/	
	Systems	(%)	1.3%	1.8%	5%	
		Revenue	1,480.8	1,580.0	¥1.6tn	
In	dustry and Mobility	Operating Profit	96.4	108.0	110/	
		(%)	6.5%	6.8%	11%	
	Factory	Revenue	776.1	820.0	¥0.8tn	
	Automation	Operating Profit	128.0	130.0	170/	
	Systems	(%)	16.5%	15.9%	17%	
	Automostikus	Revenue	704.6	760.0	¥0.8tn	
	Automotive	Operating Profit	△ 31.5	△ 22.0		
	Equipment	(%)	△ 4.5%	△ 2.9%	5%	
		Revenue	1,673.0	1,760.0	¥2.2tn	
	Life	Operating Profit	92.6	, 99.0	110/	
		(%)	5.5%	5.6%	11%	
	Building	Revenue	527.8	540.0	¥0.7tn	
		Operating Profit	21.8	24.0	100/	
	Systems	(%)	4.1%	4.4%	10%	
	Air Conditioning	Revenue	1,145.1	1,220.0	¥1.5tn	
	Systems & Home	Operating Profit	70.8	, 75.0	110/	
	Products	(%)	6.2%	6.1%	11%	
		Revenue	382.8	430.0	¥0.5tn	
E	Business Platform	Operating Profit	26.4	27.0	10%	
		(%)	6.9%	6.3%	10%	
	Information	Revenue	141.4	150.0	¥0.2tn	
	Systems &	Operating Profit	9.6	10.0	9%	
	Network Service	(%)	6.8%	6.7%	9%	
	Semiconductor	Revenue	241.4	280.0	¥0.3tn	
		Operating Profit	16.8	17.0	100/	
	& Device	(%)	7.0%	6.1%	10%	
		Revenue	737.3	740.0	_	
	Others	Operating Profit	26.7	23.0		
		(%)	3.6%	3.1%		
		Revenue	4,476.7	4,770.0	¥5tn	
	Total	Operating Profit	252.0	270.0		
		(%)	5.6%	5.7%	10%	

©Mitsubishi Electric Corporation

*Inter-segment sales are included in the above chart.

*Figures above are shown by the new segment classifications.

Cautionary Statement

While the statements herein including the forecast of the Mitsubishi Electric Group are based on assumptions the Group considers to be reasonable under the circumstances on the date of announcement, actual results may differ significantly from forecasts. Such factors materially affecting the expectations expressed herein shall include but are not limited to the following:

- 1. Any change in worldwide economic and social conditions, as well as laws, regulations, taxation and other legislation
- 2. Changes in foreign currency exchange rates, especially JPY/dollar rates
- 3. Changes in stock markets, especially in Japan
- 4. Changes in balance of supply and demand of products that may affect prices and volume, as well as material procurement conditions
- 5. Changes in the ability to fund raising, especially in Japan
- 6. Uncertainties relating to patents, licenses and other intellectual property, including disputes involving patent infringement
- 7. New environmental regulations or the arising of environmental issues
- 8. Defects in products or services
- 9. Litigation and legal proceedings brought and contemplated against the Company or its subsidiaries and affiliates that may adversely affect operations or finances
- 10. Technological change, the development of products using new technology, manufacturing and time-to-market
- 11. Business restructuring
- 12. Incidents related to information security
- 13. Large-scale disasters including earthquakes, typhoons, tsunami, fires and others
- 14. Social or political upheaval caused by terrorism, war, pandemics, or other factors
- 15. Important matters related to the directors and executive officers, major shareholders and affiliated companies of Mitsubishi Electric Corporation

MITSUBISHI ELECTRIC Changes for the Better