

TECHNICAL BULLETIN

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FA-A-0283-A

Corrective action when a partial matrix cannot be created in Real-time Data Analyzer

■Date of Issue

May 2019

■Relevant Models

Real-time Data Analyzer

Thank you for your continued support of Edge Computing Software.

A partial matrix may not be created in Real-time Data Analyzer version 1.03D or earlier.

The symptom and the corrective action are shown below.

1 SYMPTOM

When using Analyzer of Real-time Statistic Diagnosis Tool, a partial matrix may not be created in the screen for creating a correlation matrix.

2 CONDITIONS

The symptom occurs under the following condition.

Target product

Product name	Model	Version
Real-time Data Analyzer	SW1DND-RDA-MQ12	1.03D or earlier

Setting condition

A language other than Japanese and Chinese is specified for the system locale setting of the operating system.

3 CORRECTIVE ACTION

Take a corrective action by any of the following methods.

Changing the system locale setting of the operating system

Set Japanese or Chinese for the system locale setting of the operating system.

Updating Real-time Data Analyzer

Install Real-time Data Analyzer version 1.04E or later.



For information on obtaining Real-time Data Analyzer, please contact your local Mitsubishi Electric sales office or representative.

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REVISIONS

Version	Date of Issue	Revision
Α	May 2019	First edition

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