# [Issue No.] T99-0074

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[Relevant Models] Mitsubishi Integrated FA software MELSOFT series GX series, PX series, MX series and GT series (GT Designer2, GT works2)

Thank you for your continued support of Mitsubishi Integrated FA software.

This BULLETIN explains the operating procedure when MELSOFT cannot be installed properly on some Windows® XP personal computers.

#### 1. Problem

On some Windows<sup>®</sup> XP personal computers, one of the following dialog boxes appears during MELSOFT installation, and installation processing is interrupted due to incompatible combination with pre-installed software.

(Followings are the message examples when the CD-ROM drive is the D drive (D:). If the drive other than "D" is used, change its reading from "D" to the set drive.)

or,

D:\SETU	IP.EXE 🔀
⊗	D:\SETUP.EXE The handle is invalid.
[	ок

D:\SETU	IP.EXE 🔀
8	D:\SETUP.EXE The specified path does not exist.
	Check the path, and then try again.
	ОК



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#### 2. Operating procedure

Use Windows<sup>®</sup> XP "Program Compatibility Wizard" to install Environmental setting program (EnvMEL) and MELSOFT such as GX developer.

#### [Installing EnvMEL]

(Step 1) Insert MELSOFT CD-ROM to the CD-ROM drive.

(Step 2) Click [Start], and select [All Programs] - [Accessories] - [Program Compatibility Wizard].





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(Step 3)	Click [Next] in the "Program Compatibility Wizard".

Help and Support Center		
Search Set search options	History Construction Support Center     Windows XP Professional	
Program Compatibility Wizard 🖛	×	— Program Compatib Wizard
If you are experiencing problems with a program that worked and test compatibility settings that may fix those problems. <b>Caution:</b> It is recommended that you do not use this wizard fi	correctly on an earlier version of Windows, this wizard helps you select or older virus detection, backup, or system programs.	
To continue, click Next.		— Click
When you receive the prompt. "Ho	w do you want to locate the program that	at you would like to

- (Step 4 with compatibility settings?", perform the following operations.
  - 1. Select • I want to locate the program manually
  - 2. Click [Next].
- When you receive the prompt, "Which program do you want to run with compatibility settings?", (Step 5) perform the following operations.

1. Input the EnvMEL path to be installed from the CD-ROM.
---

D:\EnvMEL\SETUP.EXE	Bro <u>w</u> se
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2. Click [Next].

(Step 6) When you receive the prompt, "Select a compatibility mode for the program", perform the following operations.

> 1. Select Microsoft Windows 2000

2. Click [Next].

(Step 7) When you receive the prompt, "Select display settings for the program", it is unnecessary to select anything. Click [Next].



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(Step 8)	When you receive the prompt, "Test your compatibility settings", perform the following operati	ons.
	1. Confirm the EnvMEL path entered in step 5, and the compatibility mode for the program selection step 6.	cted in
	Test your compatibility settings	
	Program name or path:	
	D:\EnvMEL\SETUP.EXE	
	Compatibility settings to apply:	
	Microsoft Windows 2000	
	2. Click [Next]	
(Step 9)	"SETUP.EXE" is executed, and installation begins.	
(Step 10)	Upon completion of the installation, the screen returns to the "Program Compatibility Wizard".	
(Step 11)	When you receive the message, "Did the program work correctly?", perform the following oper-	ations.
	<ol> <li>Select Select Select Select Select this program to always use these compatibility settings</li> <li>Click [Next].</li> </ol>	
(Step 12)	When you receive the message at "Program Compatibility Data", perform the following operation 1. Select 💽 No. 2. Click [Next].	ons.
(Step 13)	This completes the installation of Environmental setting program (EnvMEL).	

Click [Finish] and close the "Program Compatibility Wizard".



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#### [Installing MELSOFT]

Following procedure installs all MELSOFT to be used.

- (Step 14) Follow the Step 2 through Step 4 again.
- (Step 15) When you receive the prompt, "Which program do you want to run with compatibility settings?", perform the following operations.
  - 1. Input the MELSOFT path to be installed from the CD-ROM. (The path differs for each MELSOFT. <sup>\*1</sup>)

D:\SETUP.EXE

\*1: Input the following path for GT Designer2 / GT Works2.

D:\GTD2\SETUP.EXE

2. Click [Next].

- (Step 16) Follow the Step 6 through Step 12 again.
- (Step 17) This completes the installation of MELSOFT. Click [Finish] and close the "Program Compatibility Wizard".

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