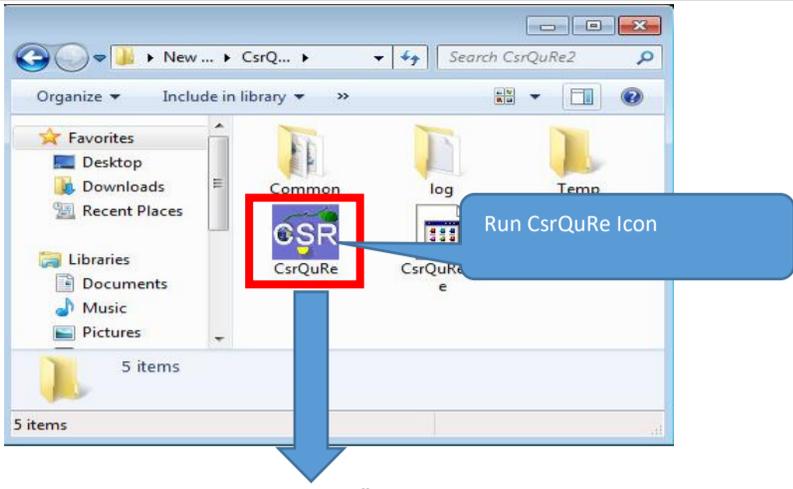


<survey software> About .NET Framework Errors

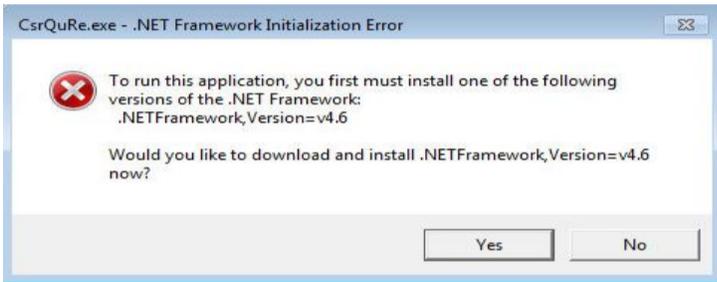
If you encounter the following ".NET Framework Error" when you start the questionnaire software (CsrQuRe), refer to the following procedure.

About the occurrence of ".NET Framework Error"

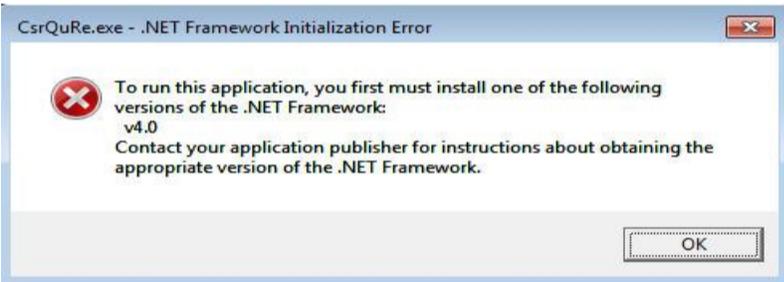


".NET Framework error (example of)" ⇒ There are differences in the error messages between the OS and .NET versions.

Example 1: Error when '.NET Framework' version is less than or equal to 4.5



Example 2: Error when '.NET Framework' itself is not installed

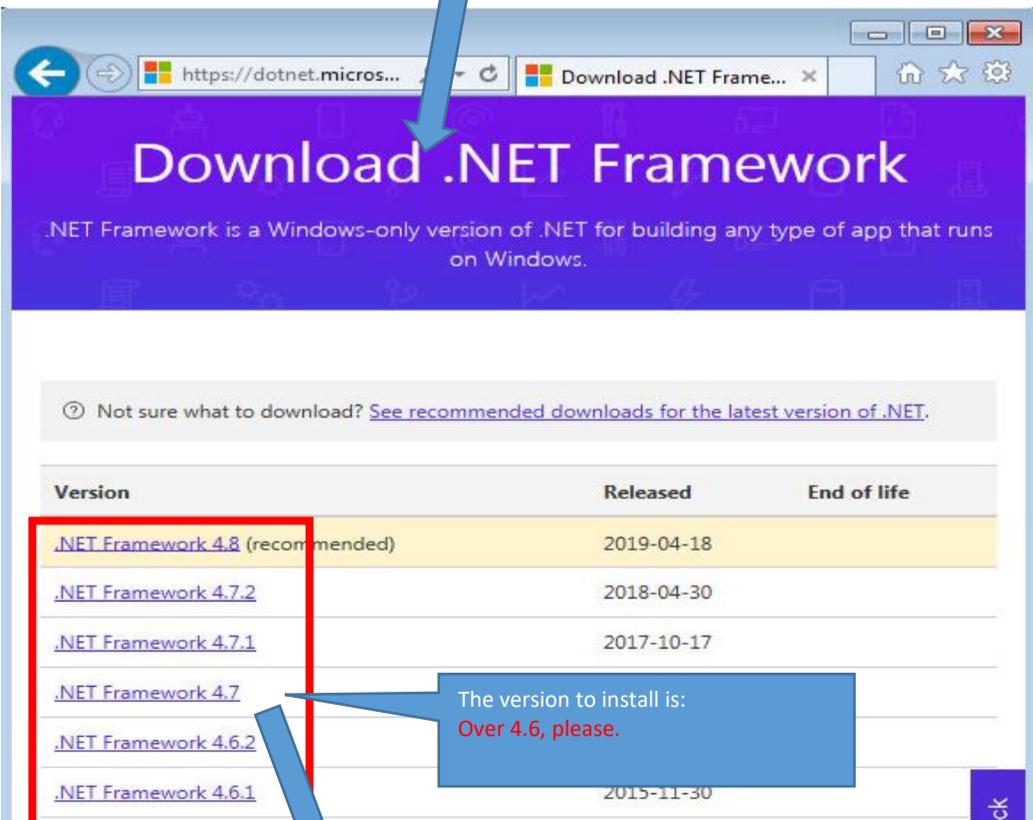


If the above error occurs, install ".NET Framework" as described below.

About ".NET Framework" Installation

1 Go to the following .NET Framework download site (Microsoft) and download ".NET Framework".

<URL> <https://dotnet.microsoft.com/download/dotnet-framework>



<a href="#">.NET Framework 4.6</a>	2015-07-20	
<del><a href="#">.NET Framework 4.5.2</a></del>	2014-05-05	
<del><a href="#">.NET Framework 4.5.1</a></del>	2013-10-17	2016-01-12
<del><a href="#">.NET Framework 4.5</a></del>	2012-08-15	2016-01-12

In this example installation, Install ".NET Framework 4.7".

# Download .NET Framework 4.7

Not sure what to download? [See recommended downloads for the latest version of .NET.](#)

### Runtime

The runtime includes everything you need to run existing apps/programs built with .NET Framework.

[Download .NET Framework 4.7 Runtime](#)

**Developer Pack**

The developer pack is used by software developers to create applications that run on .NET Framework, typically using Visual Studio.

[Download .NET Framework 4.7 Developer Pack](#)

### Advanced downloads

Download type	Build apps - Dev Pack	Run apps - Runtime
Web installer	N/A	<a href="#">Runtime</a>
Offline installer	<a href="#">Developer pack</a>	<a href="#">Runtime</a>
Language packs	• <a href="#">中文(中国)</a>	

At the top of the screen To the "Download .NET Framework 4.7 Runtime" Click.

## Thanks for downloading .NET Framework 4.7

If your download doesn't start after 30 seconds, [click here to download manually.](#)

NDP47-KB3186500-Web.exe (1.36 MB) download.microsoft.com

This type of file could harm your computer.

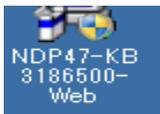
Run Save Cancel

If the download does not begin, click To the "click here to download manually" Please select.

The screen changes and the save confirmation message appears. Press the Save button.



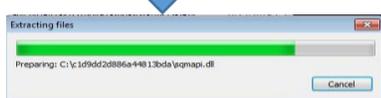
Please save it to any place on your PC.



You can download the  
Click on the ".NET Framework" file.



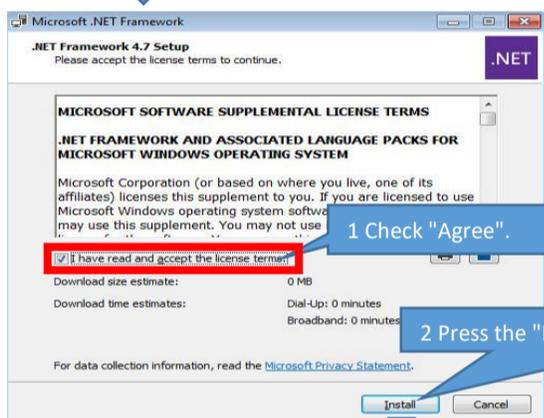
The installation confirmation screen is displayed.  
Press the Yes button.



Automatically ".NET Framework"  
The extraction begins.



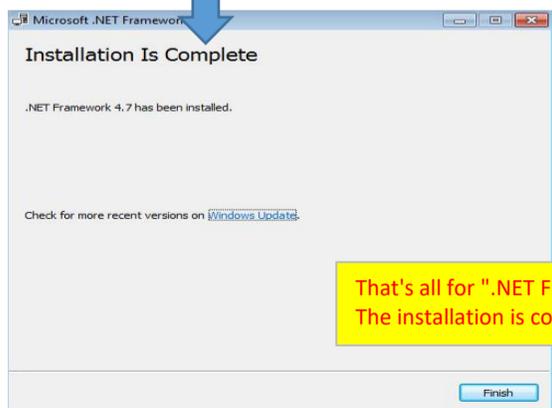
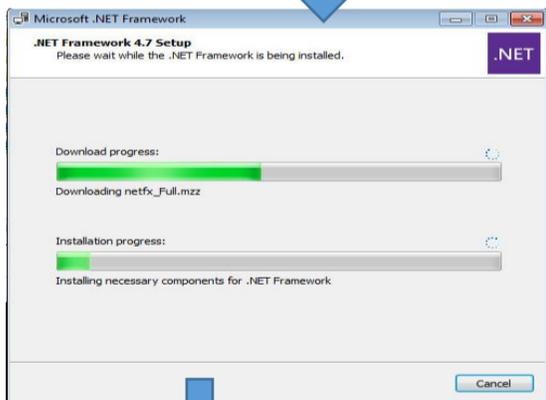
After the Microsoft.NET logo appears, click  
The display automatically changes to the following screen.



1 Check "Agree".

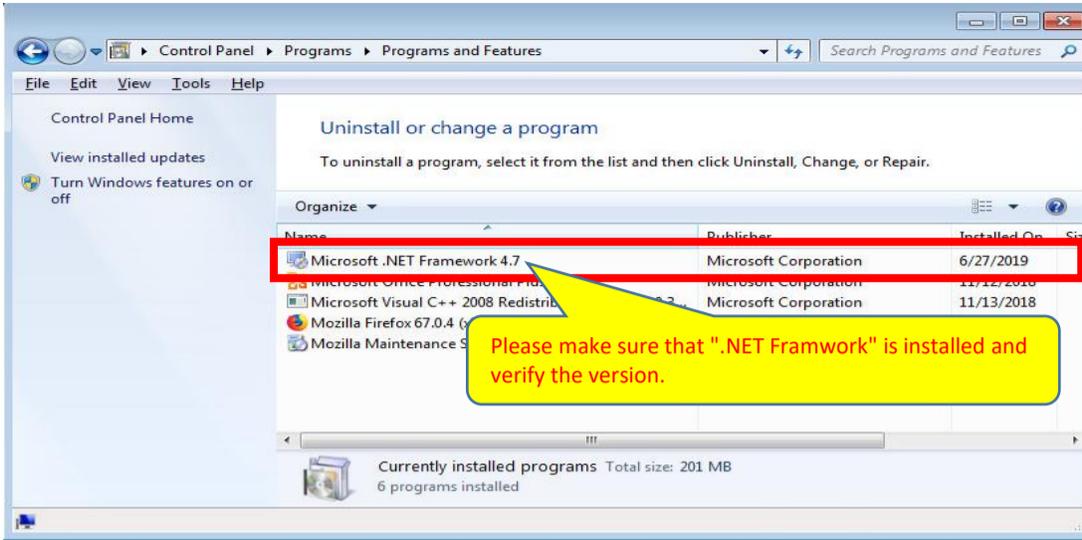
2 Press the "INSTALLATION" button.

The installation will begin, so please wait until it is completed.



That's all for ".NET Framework"  
The installation is complete.

Select 'Start Menu' ⇒ 'Control Panel' ⇒ 'Program' ⇒ 'Programs and Features'  
Please make sure the .NET Framework is installed.



This completes the installation of '.NET Framework'.