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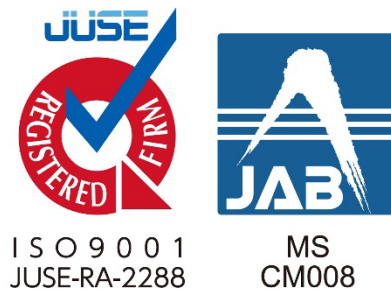
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## **Mitsubishi Electric's DX Innovation Center Achieves ISO 9001 Certification**

*Incorporates a quality management system that balances speed and quality in agile development*



left: JUSE Registration Mark, right: JAB Certification Mark

**TOKYO, August 26, 2025** – [Mitsubishi Electric Corporation](https://www.mitsubishi-electric.com/en) (TOKYO: 6503) announced today that its DX Innovation Center (DIC) has received ISO 9001 certification in respect of the agile development of its quality management system. ISO 9001 is a globally recognized standard for quality management systems, intended to enhance customer satisfaction by encouraging the provision of high-quality products and services. The certification acknowledges that the DIC's quality management system successfully balances speed and quality and is compliant with international standards. This marks the first time that Mitsubishi Electric has received this international certification for its agile development processes.

In recent years, the importance of agile development methodology has grown along with the rapid progress of digital transformation (DX), as it can allow for flexible and rapid responses to diverse customer needs and market changes in system and software development by effectively managing iterative, small-cycle development based on functional units. Mitsubishi Electric has positioned agile development as a crucial element in promoting DX and has been working to strengthen its quality governance to achieve both speed and quality. To build its new quality governance framework for agile development, Mitsubishi Electric assigned specialist engineers to its DIC design and development initiatives from the initial stages to ensure thorough quality control.

Moving forward, this new quality management system will be applied across the development of services and solutions leveraging the company's Serendie™ digital platform. This will accelerate DX across Mitsubishi Electric while maintaining a balance of speed and quality, and it will also help address broader social issues by creating new services and solutions that enhance customer satisfaction.

#### **Summary of Certification Details**

Name of Certification	Quality Management Systems
Standard against the implemented audit	JIS Q 9001:2015 (ISO 9001:2015)
Registration Number	JUSE-RA-2288
Registered Client	Mitsubishi Electric Corporation, DX Innovation Center
Scope of Registration held	Design, development and operations for the corporate DX standard platform
Certification Body	Union of Japanese Scientists and Engineers, ISO Registration Center
Date of Certification	July 30, 2025

#### **Reference**

Please visit the following website to learn more about Serendie's purpose and characteristics, as well as stories about the company's value-creation initiatives: <http://www.MitsubishiElectric.com/serendie/>

*"Serendie" is a pending trademark of Mitsubishi Electric Corporation.*

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#### **About Mitsubishi Electric Corporation**

With more than 100 years of experience in providing reliable, high-quality products, Mitsubishi Electric Corporation (TOKYO: 6503) is a recognized world leader in the manufacture, marketing and sales of electrical and electronic equipment used in information processing and communications, space development and satellite communications, consumer electronics, industrial technology, energy, transportation and building equipment. Mitsubishi Electric enriches society with technology in the spirit of its "Changes for the Better." The company recorded a revenue of 5,521.7 billion yen (U.S.\$ 36.8 billion\*) in the fiscal year ended March 31, 2025. For more information, please visit [www.MitsubishiElectric.com](http://www.MitsubishiElectric.com)

\*U.S. dollar amounts are translated from yen at the rate of ¥150=U.S.\$1, the approximate rate on the Tokyo Foreign Exchange Market on March 31, 2025