

# Impact of Impersonation Vulnerability in TCP Protocol Stack

Release date: August 31, 2020  
 Last update date: September 22, 2022  
 Mitsubishi Electric Corporation

## Overview

There is a vulnerability in the TCP protocol stack of multiple our products that an attacker can impersonate the legitimate communication peer due to improper session management. If this vulnerability is exploited by an attacker, the attacker can impersonate a legitimate device and execute arbitrary commands, which may cause information disclosure, information tampering or destruction, and so on. (CVE-2020-16226)

The following are the names of products affected by this vulnerability, please take countermeasures or mitigations/workarounds. And the names of products affected by this vulnerability as well as countermeasures and mitigations/workarounds will be updated one by one.

## Description

Since the TCP protocol stack of multiple our products does not handle session management properly, an attacker can impersonate a legitimate device and execute arbitrary commands, which may cause information disclosure, information tampering or destruction, and so on. (CWE-342)

## Impact

If this vulnerability is exploited by an attacker, the attacker can impersonate a legitimate device and execute arbitrary commands, which may cause information disclosure, information tampering or destruction, and so on.

## Affected products, countermeasures, and mitigations or workarounds

[1] [Programmable Controllers-MELSEC]

Model	Countermeasures and Mitigations/Workarounds
QJ71MES96, all versions QJ71WS96, all versions Q06CCPU-V, all versions NZ2FT-MT, all versions NZ2FT-EIP, all versions	<Countermeasures> Please carry out the mitigations below.  <Mitigations/Workarounds> Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability: <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
Q03UDECPU, the first 5 digits of serial number 22081 and prior Q24DHCCPU-V, the first 5 digits of serial number 24031 and prior Q24DHCCPU-VG, the first 5 digits of serial number 24031 and prior QnUDEHCPU(n=04/06/10/13/20/26/50/100), the first 5 digits of serial number 22081 and prior QnUDVCPU(n=03/04/06/13/26), the first 5 digits of serial number 22031 and prior QnUDPVCPU(n=04/06/13/26), the first 5 digits of serial number 22031 and prior LnCPU(-P)(n=02/06/26), the first 5 digits of serial number 22051 and prior L26CPU-(P)BT, the first 5 digits of serial number 22051 and prior	<Countermeasures> We have fixed the vulnerabilities at the following versions. <ul style="list-style-type: none"> <li>- Q03UDECPU: the first 5 digits of serial number 22082 or later</li> <li>- Q24DHCCPU-V: the first 5 digits of serial number 24032 or later</li> <li>- Q24DHCCPU-VG: the first 5 digits of serial number 24032 or later</li> <li>- QnUDEHCPU(n=04/06/10/13/20/26/50/100): the first 5 digits of serial number 22082 or later</li> <li>- QnUDVCPU(n=03/04/06/13/26): the first 5 digits of serial number 22032 or later</li> <li>- QnUDPVCPU(n=04/06/13/26): the first 5 digits of serial number 22032 or later</li> <li>- LnCPU(-P)(n=02/06/26): the first 5 digits of serial number 22052 or later</li> <li>- L26CPU-(P)BT: the first 5 digits of serial number 22052 or later</li> </ul> Or please carry out the mitigations below.  <Mitigations/Workarounds> Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability: <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

Model	Countermeasures and Mitigations/Workarounds
RnCPU(n=00/01/02), versions 18 and prior	<p>&lt;Countermeasures&gt;  Please update to version 19 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
RnCPU(n=04/08/16/32/120), versions 50 and prior	<p>&lt;Countermeasures&gt;  Please update to version 51 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
RnENCPU(n=04/08/16/32/120), versions 50 and prior	<p>&lt;Countermeasures&gt;  Please update to version 51 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
RnSF CPU (n=08/16/32/120), versions 22 and prior RnPSF CPU(n=08/16/32/120), versions 05 and prior	<p>&lt;Countermeasures&gt;  We have fixed the vulnerabilities at the following versions.  - RnSF CPU (n=08/16/32/120): version 23 or later  - RnPSF CPU(n=08/16/32/120): version 06 or later</p> <p>Or please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

Model	Countermeasures and Mitigations/Workarounds
RnPCPU(n=08/16/32/120), versions 24 and prior	<p>&lt;Countermeasures&gt; Please update to version 25 or later. Download the fixed version of firmware from the following site and update it. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
R12CCPU-V, versions 13 and prior RD55UP06-V, versions 09 and prior RD55UP12-V, version 01	<p>&lt;Countermeasures&gt; We have fixed the vulnerabilities at the following versions.</p> <ul style="list-style-type: none"> <li>- R12CCPU-V: version 14 or later</li> <li>- RD55UP06-V: version 10 or later</li> <li>- RD55UP12-V: version 02 or later</li> </ul> <p>Or please carry out the mitigations below.</p> <p>If you are using the following versions, download the fixed version of firmware update file from the following site and update it. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <ul style="list-style-type: none"> <li>- R12CCPU-V, version 09 to 13</li> <li>- RD55UP06-V, version 07 to 09</li> <li>- RD55UP12-V, version 01</li> </ul> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
RJ71GN11-T2, versions 11 and prior	<p>&lt;Countermeasures&gt; Please update to version 12 or later. Download the fixed version of firmware from the following site and update it. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

Model	Countermeasures and Mitigations/Workarounds
RJ71EN71, version 48 and prior	<p>&lt;Countermeasures&gt;  Please update to version 49 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:  – Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.  – Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.  – Install an antivirus software in your personal computer that can access the product.</p>
RD78Gn(n=4,8,16,32,64), version 14 and prior RD78GHV, version 14 and prior RD78GHW, version 14 and prior	<p>&lt;Countermeasures&gt;  Please update to version 16 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:  – Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.  – Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.  – Install an antivirus software in your personal computer that can access the product.</p>
QJ71E71–100, the first 5 digits of serial number 21092 and prior LJ71E71–100, the first 5 digits of serial number 21092 and prior QJ71MT91, the first 5 digits of serial number 20082 and prior	<p>&lt;Countermeasures&gt;  We have fixed the vulnerabilities at the following versions.  – QJ71E71–100: the first 5 digits of serial number 22102 or later  – LJ71E71–100: the first 5 digits of serial number 22102 or later  – QJ71MT91: the first 5 digits of serial number 22102 or later</p> <p>Or please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:  – Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.  – Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.  – Install an antivirus software in your personal computer that can access the product.</p>
FX5U(C)–**M*/** Case1: Serial number 17X**** or later: versions 1.210 and prior Case2: Serial number 179**** and prior: versions 1.070 and prior	<p>&lt;Countermeasures&gt;  Case1: Please update to version 1.211 or later.  Case2: Please update to version 1.071 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:  – Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.  – Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.  – Install an antivirus software in your personal computer that can access the product.</p>

Model	Countermeasures and Mitigations/Workarounds
FX5UC-32M*/**-TS, versions 1.210 and prior	<p>&lt;Countermeasures&gt;  Please update to version 1.211 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
FX5UJ-**M*/**, version 1.000	<p>&lt;Countermeasures&gt;  Please update to version 1.001 or later.  Download the fixed version of firmware from the following site and update it.  <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
FX5-ENET, versions 1.002 and prior FX5-ENET/IP, versions 1.002 and prior FX3U-ENET-ADP, versions 1.22 and prior FX3GE-**M*/**, the first 3 digits of serial number 20X and prior FX3U-ENET, versions 1.14 and prior FX3U-ENET-L, versions 1.14 and prior FX3U-ENET-P502, versions 1.14 and prior FX5-CCLGN-MS, version 1.000	<p>&lt;Countermeasures&gt;  We have fixed the vulnerabilities at the following versions.</p> <ul style="list-style-type: none"> <li>- FX5-ENET, version 1.003 or later</li> <li>- FX5-ENET/IP, version 1.003 or later</li> <li>- FX3U-ENET-ADP, version 1.24 or later</li> <li>- FX3GE-**M*/**, the first 3 digits of serial number 20Y or later</li> <li>- FX3U-ENET, version 1.16 or later</li> <li>- FX3U-ENET-L, t version 1.16 or later</li> <li>- FX3U-ENET-P502, version 1.16 or later</li> <li>- FX5-CCLGN-MS, version 1.001 or later</li> </ul> <p>Or please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt;  Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

Model	Countermeasures and Mitigations/Workarounds
NZ2GACP620-60, version 1.03D and prior NZ2GACP620-300, version 1.03D and prior	<p>&lt;Countermeasures&gt; Please update to version 1.04E or later. Download the fixed version of firmware from the following site and update it. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[2] [Data Logging Analyzer-MELQIC]

Model	Countermeasures and Mitigations/Workarounds
IU1-1M20-D, all versions	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[3] [Tension Controller]

Model	Countermeasures and Mitigations/Workarounds
LE7-40GU-L, screen package data, version 1.01 and prior	<p>&lt;Countermeasures&gt; Please update to version 1.02 or later. Contact your local Mitsubishi Electric representative for the fixed version of the screen package data and update it.</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[4] [Human-Machine Interfaces-GOT]

Model	Countermeasures and Mitigations/Workarounds
GOT1000 Series GT14 Model, all versions	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
GOT2000 Series GT21 Model, version 01.44.000 and prior GS Series GS21 Model, version 01.44.000 and prior	<p>&lt;Countermeasures&gt; Please update to version 01.45.000 or later. Fixed firmware is included in GT Designer3 Version1(GOT2000 ) Ver.1.275M or later Download the above version of GT Designer3 Version1(GOT2000) from the following site and update the firmware. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>
GT25-J71GN13-T2, version 03 and prior	<p>&lt;Countermeasures&gt; Please update to version 04 or later. Download the fixed version of firmware from the following site and update it. <a href="https://www.mitsubishielectric.com/fa/#software">https://www.mitsubishielectric.com/fa/#software</a></p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[5] [Inverters-FREQROL]

Model	Countermeasures and Mitigations/Workarounds
<p>FR-A800-E Series, production date December, 2020 and prior FR-F800-E Series, production date December, 2020 and prior</p>	<p>&lt;Countermeasures&gt; Products manufactured after January 2021 have been fixed.</p> <p>Or please carry out the mitigations below.</p> <p>&lt;Product Identification Method &gt; Please check the serial number printed on the rating plate of inverter body or on the packaging plate of the inverter shipping carton. [How to read the SERIAL number] The second character of the serial indicates production year and the third character indicates production month. The production year is the last digit of the year of manufacture, and the production month is indicated by 1 to 9, X (October), Y (November), or Z (December). [The SERIAL number examples of fixed product] *11*****: for the product manufactured in January 2021 *12*****: for the product manufactured in February 2021</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability: - Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required. - Use within a LAN and ensure that they are not accessible from untrusted networks and hosts. - Install an antivirus software in your personal computer that can access the product.</p>
<p>FR-A8NCG, Production date August, 2020 and prior</p>	<p>&lt;Countermeasures&gt; Products manufactured after September 2020 have been fixed.</p> <p>Or please carry out the mitigations below.</p> <p>&lt;Product Identification Method &gt; Please check the serial number printed on the rating plate of inverter body or on the packaging plate of the inverter shipping carton.  [How to read the SERIAL number] The second character of the serial indicates production year and the third character indicates production month. The production year is the last digit of the year of manufacture, and the production month is indicated by 1 to 9, X (October), Y (November), or Z (December). [The SERIAL number examples of fixed product] *09***: for the product manufactured in September 2020 *0X***: for the product manufactured in October 2020</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability: - Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required. - Use within a LAN and ensure that they are not accessible from untrusted networks and hosts. - Install an antivirus software in your personal computer that can access the product.</p>



Model	Countermeasures and Mitigations/Workarounds
FR-E800-EPA Series, Production date July, 2020 and prior FR-E800-EPB Series, Production date July, 2020 and prior	<p>&lt;Countermeasures&gt; Products manufactured after August 2020 have been fixed.</p> <p>Or please carry out the mitigations below.</p> <p>&lt;Product Identification Method &gt; Please check the serial number printed on the rating plate of inverter body or on the packaging plate of the inverter shipping carton.</p> <p>[How to read the SERIAL number] The second character of the serial indicates production year and the third character indicates production month. The production year is the last digit of the year of manufacture, and the production month is indicated by 1 to 9, X (October), Y (November), or Z (December).</p> <p>[The SERIAL number examples of fixed product] *09***: for the product manufactured in September 2020 *0X***: for the product manufactured in October 2020</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[6] [Robots-MELFA]

Model	Countermeasures and Mitigations/Workarounds
Conveyor Tracking Application APR-nTR3FH, APR-nTR6FH, APR-nTR12FH, APR-nTR20FH(n=1,2), all versions (Discontinued product)	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[7] [AC Servos-MELSERVO]

Model	Countermeasures and Mitigations/Workarounds
MR-J4-TM, all versions MR-JE-C, all versions	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations/Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use a firewall or virtual private network (VPN), etc. to prevent unauthorized access when Internet access is required.</li> <li>- Use within a LAN and ensure that they are not accessible from untrusted networks and hosts.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> </ul>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[8] [Air Conditioning]

Model	Countermeasures and Mitigations/Workarounds
MSZ-BT20/25/35/50VGK-E1 MSZ-BT20/25/35/50VGK-ET1 MSZ-AP25/35/42/50/60/71VGK-E2 MSZ-AP25/35/42/50VGK-E7 MSZ-AP25/35/42/50VGK-EN2 MSZ-AP60/71VGK-ET2 MSZ-EF18/22/25/35/42/50VGKW(S)(B)-E1 MSZ-EF22/25/35/42/50VGKW(S)(B)-ER1 MSZ-EF25VGKB-ET1 MSZ-FT25/35/50VGK-E1 MSZ-FT25/35/50VGK-ET1 MSZ-FT25/35/50VGK-SC1 MSZ-EF22/25/35/42/50VGKW(S)(B)-A1 The above models of version 3000 or 3100. "Version" is printed on Wi-Fi interface.	<p>&lt;Countermeasures&gt; Recommended mitigation or workaround below.</p> <p>&lt;Mitigations/Workarounds&gt; 1.Check if the router settings are as follows.</p> <ol style="list-style-type: none"> <li>1-1. Set encryption key of wireless LAN which can hardly be identified. If key is changed from initial setting, avoid consecutive numbers and guessable MAC address, and combine letters and numbers.</li> <li>1-2. Do not use WEP encryption algorithm or Open authentication.</li> <li>1-3. If you change the router settings, hide its presence on the internet in order to make it difficult for unauthorized access. (e.g. Set to not respond to PING request)</li> <li>1-4. Set password for the router's Management portal, which is difficult to be identified.</li> </ol> <p>2.Check the following when using a computer or tablet, etc. at home.</p> <ol style="list-style-type: none"> <li>2-1. Update Antivirus software to the latest version.</li> <li>2-2. Do not open or access suspicious attachment file or linked URL.</li> </ol>

\* Contact information

Please contact your local Mitsubishi Electric representative.

[9] [Air conditioning System / Centralized Controllers]

Model	Countermeasures and Mitigations/Workarounds
G-50A, all versions GB-50A, all versions GB-24A, all versions AG-150A, all versions AG-150A-A, all versions AG-150A-J, all versions GB-50ADA-A, all versions GB-50ADA-J, all versions	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations /Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use the products securely with VPN, routers or other ways when the products are connected to external network such as the Internet.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> <li>- Limit access to the products to trusted hosts only.</li> </ul>

\* Contact information:

Please contact your local Mitsubishi Electric representative.

[10] [Air conditioning System / Expansion Controllers]

Model	Countermeasures and Mitigations/Workarounds
PAC-YG50ECA, all versions	<p>&lt;Countermeasures&gt; Please carry out the mitigations below.</p> <p>&lt;Mitigations /Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use the products securely with VPN, routers or other ways when the products are connected to external network such as the Internet.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> <li>- Limit access to the products to trusted hosts only.</li> </ul>

\* Contact information:  
Please contact your local Mitsubishi Electric representative.

[11] [Air conditioning System / BM adapter]

Model	Countermeasures and Mitigations/Workarounds
BAC-HD150, versions 2.20 and prior	<p>&lt;Countermeasures&gt; We have fixed the vulnerabilities at version 2.21 or later. For versions 2.20 and prior, please carry out the mitigations below.</p> <p>&lt;Mitigations /Workarounds&gt; Mitsubishi Electric recommends that customers take the following mitigation measures to minimize the risk of exploiting this vulnerability:</p> <ul style="list-style-type: none"> <li>- Use the products securely with VPN, routers or other ways when the products are connected to external network such as the Internet.</li> <li>- Install an antivirus software in your personal computer that can access the product.</li> <li>- Limit access to the products to trusted hosts only.</li> </ul>

\* Contact information:  
Please contact your local Mitsubishi Electric representative.

Acknowledgements

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Update history

September 22, 2022

Added fixed product as below

[3] LE7-40GU-L

May 24, 2022

Added fixed products as below

[1] Q24DHCCPU-V, Q24DHCCPU-VG

[4] GOT2000 Series GT21 Model, GS Series GS21 Model

August 24, 2021

Added fixed products as below

[1] RD78Gn(n=4,8,16,32,64), RD78GHV, RD78GHW

May 18, 2021

Added fixed products as below

[1] RJ71EN71, QJ71E71-100, LJ71E71-100, QJ71MT91, NZ2GACP620-60, NZ2GACP620-300

[4] GT25-J71GN13-T2

February 18, 2021

Add version information and/or fixed products as below

[8] MSZ-BT20/25/35/50VGK-E1, MSZ-BT20/25/35/50VGK-ET1, MSZ-AP25/35/42/50/60/71VGK-E2, MSZ-AP25/35/42/50VGK-E7, MSZ-AP25/35/42/50VGK-EN2, MSZ-AP60/71VGK-ET2, MSZ-EF18/22/25/35/42/50VGKW(S)(B)-E1, MSZ-EF22/25/35/42/50VGKW(S)(B)-ER1, MSZ-EF25VGKB-ET1, MSZ-FT25/35/50VGK-E1, MSZ-FT25/35/50VGK-ET1, MSZ-FT25/35/50VGK-SC1, MSZ-EF22/25/35/42/50VGKW(S)(B)-A1

[11] BAC-HD150

January 26, 2021

Added fixed products as below

[1] R12CCPU-V, RD55UP06-V, RD55UP12-V, RJ71GN11-T2, Q03UDECPU, QnUDEHCPU, QnUDVCGPU, QnUDPVCPU LnCPU(-P), L26CPU(-P)BT, RnSFCPU, RnPCCPU, RnPSFCPU, FX5-ENET, FX5-ENET/IP, FX3U-ENET-ADP FX3GE-\*\*M\*/\*\*, FX3U-ENET, FX3U-ENET-L, FX3U-ENET-P502 and FX5-CCLGN-MS

[5]FR-A800-E Series, FR-F800-E Series, FR-A8NCG, FR-E800-EPA Series and FR-E800-EPB Series  
September 24, 2020  
Add affected products ([8] - [11])