

# TECHNICAL BULLETIN

[Issue No.] GOT-A-0058-D

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[Title] VNC client software that can be used with the GOT1000 series VNC server function

[Date of Issue] Ver. D: January 2015 (First Edition: October 2013)

[Relevant Models] GOT1000 Series (GT16 Models, GT14 Models)

Thank you for your continued support of Mitsubishi Graphic Operation Terminal (GOT).

This bulletin introduces the VNC client software available for the GOT1000 series VNC server function. For using each product, refer to the respective product's manual.

## 1. VNC client software that can be used with the VNC server function

VNC client software		
Supported OS	Product	Manufacturer
Windows	UltraVNC Viewer (Recommended version: 1.0.8.2, 1.0.9.6.2, 1.1.9.6)	UltraVNC team
iOS	PocketCloud Remote Desktop - RDP/VNC *1	Dell Inc.
	PocketCloud Remote Desktop Pro - RDP/VNC/View *1*2*3	
	VNC Viewer *2	RealVNC Limited
	Remotix VNC & RDP *2*3	Nulana LTD
	Mocha VNC Lite *2	MochaSoft Aps
	Mocha VNC *2*3	
Android	PocketCloud Remote Desktop - RDP/VNC *1	Dell Inc.
	PocketCloud Remote Pro RDP/VNC *1*2*3	
	VNC Viewer *2*4	RealVNC Limited
	Remotix VNC RDP Remote Desktop *2*3*4	Nulana LTD
	bVNC Free - Secure VNC Viewer	Jordan Jordanov (Undatech)
	bVNC Pro - Secure VNC Viewer	

\*1 The software is no longer available for download since Dell Inc. stopped providing it.

\*2 Multiple GOTs can be set.

\*3 This is a paid software.

\*4 The software uses the Google Play License Service. Periodic internet access is required for license check.

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**【Reference information】**

The table below shows the combination of the tablet and the VNC client software whose operations have been validated by Mitsubishi Electric Corporation.

Tablet				VNC client software
Manufacturer	Product	Model	OS	
Apple	iPad	MD328J/A	iOS Ver.5.1.1	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.137
	iPad mini	MD528J/A	iOS Ver.6.0.2	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.143
				Wyse PocketCloud Remote Desktop Pro - RDP/VNC/View Ver.2.2.244
		MD531J/A	iOS Ver.7.0	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.160
	iPad mini retina	ME836J/A	iOS Ver.8.1.1	Wyse PocketCloud Remote Desktop Pro - RDP/VNC/View Ver.2.2.244
				VNC Viewer Ver2.3.1.006360 *1
Remotix VNC & RDP Ver5.1				
Mocha VNC Lite Ver.3.9 *2				
NEC	LifeTouch B Plus	D000-000019-001	Android OS Ver.2.3.4	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.1.3.116
	LifeTouch L	D000-000023-001	Android OS Ver.4.0.3	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.1.3.116
Sony	Sony Tablet S	SGPT112JP/S	Android OS Ver.3.1	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.1.2.164
				Wyse PocketCloud Remote Pro RDP/VNC Ver.1.3.216
			Android OS Ver.4.0.3	VNC Viewer Ver1.2.9.007766 *1
				Remotix VNC RDP Remote Desktop Ver.5.1.1
				bVNC Free - Secure VNC Viewer v3.7.1
bVNC Pro - Secure VNC Viewer v3.7.1				

\*1 When the screen is tapped, the position where the cursor is shown responds.

\*2 Long tap operations cannot be used.

**【Precautions】**

To use a tablet, a wireless LAN access point is required separately.

The software may not operate properly depending on the OS of the tablet, version of the VNC client software, or usage environment. Be sure to check the operation sufficiently in the usage environment before using.

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Version	Print date	Revision
*	October 2013	- First edition (Japanese only) (Print date indicates the date that the Japanese version was issued.)
A	November 2013	- Combination whose operations have been validated is added.
B	January 2014	- A recommended version of UltraVNC Viewer is added.
C	December 2014	- Added VNC client software and validated combination of tablets and VNC client software
D	January 2015	- Added VNC client software and validated combination of tablets and VNC client software

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