

**TECHNICAL BULLETIN**
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[Issue No.] GOT-A-0147

[Title] Changing the LCD (Display Device) of the GT27 and GT25 Models

[Date of Issue] January 2020

[Relevant Models] GOT2000 Series

Thank you for your continued support of Mitsubishi Electric Graphic Operation Terminal (GOT). We will change the LCD (display device) of the 10.4-inch GT27 and GT25 models based on the BCP \*1. The hardware versions of these models will be changed accordingly. This change does not affect the general specifications, performance specifications, functions, and external dimensions of the GOTs.

\*1 BCP: Business Continuity Plan

**1. Models affected and schedule**

The following shows the models affected, their hardware versions after the LCD change, and the schedule of the change.

Table 1 List of the models affected and their hardware versions after the LCD change

GOT	Model	LCD	Hardware version	Schedule	Remarks	
GT27	GT2710-STBA	10.4" SVGA	L	February 2020 production and later *2	-	
	GT2710-STBD		N		-	
	GT2710-STBA-GF		L *1		GOT with GT15-J71GF13-T2	
	GT2710-STBD-GF		N *1			
	GT2710-VTBA	10.4" VGA	P		-	
	GT2710-VTBD		R		-	
	GT2710-VTWA		L		-	
	GT2710-VTWD		N		-	
	GT2710-VTBA-GF		P *1		GOT with GT15-J71GF13-T2	
	GT2710-VTBD-GF		R *1			
	GT2710-VTWA-GF		L *1			
	GT2710-VTWD-GF		N *1			
	GT25		GT2510-VTBA		R	-
			GT2510-VTBD		T	-
GT2510-VTWA		L	-			
GT2510-VTWD		N	-			
GT2510-VTBA-GF		R *1	GOT with GT15-J71GF13-T2			
GT2510-VTBD-GF		T *1				
GT2510-VTWA-GF		L *1				
GT2510-VTWD-GF		N *1				
GT2510F-VTNA		X	Open frame models			
GT2510F-VTND		Y				

\*1 Check the hardware version of the GOT.

\*2 There may be cases where GOTs with the former LCDs and GOTs with the new LCDs exist in the distribution stage.

**2. Details of the change**

The LCD (display device) will be changed.  
 The hardware versions of the GOT models will be changed accordingly.

**3. How to identify the new products**

Affected GOTs are the ones manufactured in February 2020 or later, with the hardware versions or later shown in Table 1.

Check the rating plate of the GOT for its hardware version and the date of manufacture.

**MITSUBISHI ELECTRIC** (PASSED)  
 GRAPHIC OPERATION TERMINAL  
 MODEL GT2710-STBA  
 IN 100-240VAC 50/60Hz  
 POWER MAX 100VA  
 MAC ADD. 123456789012  
 SERIAL 77020217AA00001-A  
 DATE 2020-02  
 MITSUBISHI ELECTRIC CORPORATION  
 TOKYO 100-8310, JAPAN MADE IN JAPAN

GOT serial number  
 7 7 0 2 0 2 1 7 A A 0 0 0 0 1 - A

- 7 7 0: GOT serial number
- 2 0 2: Manufacturing year (lower two digits of the year of grace)
- 1 7: Manufacturing month (1 to 9: manufacturing month, X: October, Y: November, Z: December)
- A A: Hardware version
- 0 0 0 0 1 - A: BootOS version at factory default

**REVISIONS**

Version	Print date	Revision
-	January 2020	- First edition