



TECHNICAL BULLETIN

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GOT-A-0184-A

Discontinuation of GOT2000 Series GT23 Models

■Date of Issue

April 2022

■Relevant Models

GOT2000 Series GT23 Models

Thank you for your continued support of Mitsubishi Electric Graphic Operation Terminal (GOT).
This bulletin informs you that we will discontinue the production of GOT2000 series GT23 models.

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1 Models to be discontinued and schedule

The following shows the models to be discontinued and the schedule.

GOT	Model	Transition to made-to-order production	Order acceptance	Production discontinuation	Repair acceptance
GT23	GT2310-VTBA	September 1, 2022	Through August 31, 2023	From September 30, 2023	Through September 30, 2030
	GT2310-VTBD				
	GT2308-VTBA				
	GT2308-VTBD				

2 Reason for discontinuing production

Along with finer design rules and growing environmental awareness in recent years, we have difficulty in continuously procuring some main electronic parts of the GOT, such as semiconductor parts (microcomputers, memories, and ASICs). We have continued the production by taking actions, such as stocking adequate discontinued parts. Nonetheless, we are about to run out of the parts and have difficulty in maintaining the production and quality systems.

3 Replacement models

The following shows the recommended models to be replaced with the models to be discontinued.

Models to be discontinued		Recommended models for replacement		Panel cut compatibility ○: Compatible ✖: Incompatible	Supported software
GOT	Model	GOT	Model		GT Designer3 (GOT2000)
GT23	GT2310-VTBA	GT25	GT2510-VTBA GT2510-VTWA*1	○	Ver.1.112S or later*3
	GT2310-VTBD		GT2510-VTBD GT2510-VTWD*1	○	
	GT2308-VTBA		GT2508-VTBA GT2508-VTWA*1	○*2	
	GT2308-VTBD		GT2508-VTBD GT2508-VTWD*1	○*2	

*1 This model has a white front panel.
For the differences in the specifications between the standard model and the white model, refer to the following.
☞ Page 4 Performance specifications

*2 A fitting position is different.
For details, refer to the following.
☞ Page 3 External dimensions

*3 It is recommended to use the latest version that supports more functions.

4 Differences between GT23 models and GT25 models

The following describes the differences in the specifications between GT23 models and GT25 models.

4.1 External dimensions

For the 8.4" models, the position of the lower left (viewed from the front) fitting is moved 5.6 mm to the left.

The panel cutting dimensions and interval between the fittings remain the same.

For details, refer to the following manual.

GOT2000 Series User's Manual (Hardware)

Screen size	GT23 models	GT25 models
10.4"	<p>Unit : mm (inch)</p>	<p>Unit : mm (inch)</p>
8.4"	<p>Unit : mm (inch)</p>	<p>Unit : mm (inch)</p>

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4.2 Performance specifications

The following shows the performance specifications of GT23 models and GT25 models.

Item		GT23 models	GT25 models	
			Standard model	White model
Display section	Brightness adjustment	16 levels	32 levels	
	Backlight	LED (Not replaceable)	Same as the left	
Touch panel	Type	Analog resistive film	Same as the left	
	Simultaneous press	Not available (Only 1 point can be touched.)	Same as the left	
Storage capacity of the user area	Non-retain memory (ROM)	9 MB	32 MB	
	Operation memory (RAM)	9 MB	80 MB	
Memory card		SD card	Same as the left	
SD card cover access control		Available to switch access to the SD card between allowed and prohibited <ul style="list-style-type: none"> • When the cover is open: Access prohibited • When the cover is closed: Access allowed 	Same as the left	
SD card access LED		<ul style="list-style-type: none"> • ON: SD card installed • Blink: SD card accessed • OFF: SD card not installed or SD card installed but removal possible 	Same as the left	
POWER LED		Emission color: 2 colors (blue and orange)	Same as the left	
Built-in interface	RS-232	1 channel (D-sub 9-pin connector)	Same as the left	
	RS-422/485	1 channel (D-sub 9-pin connector)	Same as the left	
	Ethernet	1 channel	Same as the left	
	USB (Host)	1 channel (rear face)	2 channels (front face and rear face)	1 channel (rear face)
	USB (Device)	1 channel (rear face)	1 channel (front face)	1 channel (rear face)
	Extension interface	None	For installing a communication unit or an option unit	
	Side interface	None	For installing a communication unit	

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4.3 Battery installation and removal

Both GT23 models and GT25 models use GT11-50BAT but its installation and removal procedures are different. For how to install or remove the battery, refer to the following.

GOT2000 Series User's Manual (Hardware)

Screen size	GT23 models	GT25 models
10.4"		
8.4"		

4.4 Drive configuration

The drive configuration differs between GT23 models and GT25 models.

For details on each drive, refer to the following.

GT Designer3 (GOT2000) Screen Design Manual

Drive	GT23 models	GT25 models	
		Standard model	White model
A	Standard SD card	Standard SD card	
B	USB drive (rear face)	USB drive (rear face)	
C	Built-in flash memory	Built-in flash memory	
E	USB drive (sequentially assigned to the data storage installed)	USB drive (front face)	-
F	USB drive (sequentially assigned to the data storage installed)	USB drive (sequentially assigned to the data storage installed)	
G	USB drive (sequentially assigned to the data storage installed)	USB drive (sequentially assigned to the data storage installed)	
N	Network drive	Network drive	
X	Current drive	Current drive	

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REVISIONS

Version	Print date	Revision
A	April 2022	• First edition