GOT-A-0275-A

Notes on the Server Certificate for the GOT3000 Series at Factory Shipment

■Date of Issue

February 2026

■Relevant Models

GOT3000 Series (GT37 Models)

Thank you for your continued support of Mitsubishi Electric Graphic Operation Terminal (GOT).

We have confirmed that the GOT3000 series (GT37 models) is shipped with our verification GOT server certificate already registered.

To use the GOT's encrypted communication function normally, it is necessary to update the server certificate.

Check the following information and perform the necessary actions.

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MITSUBISHI ELECTRIC CORPORATION

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1   Affected product

GOT3000 series (GT37 models)

2   Symptom

Symptom 1: The following system alarm may appear when the GOT starts up.

Error code	Error message	Remarks
754	A certificate error has been detected.	This system alarm occurs when the package version is 01.01.000 or later.

Symptom 2: When the encrypted communication function is used while the GOT serves as the server, encrypted communication fails to establish, and communication is not possible.

The following shows the applicable functions and error details.

Applicable function	Error details	Error code	Error message
Ethernet communication with GT Designer3 (GOT3000) or Data Transfer Tool	GT Designer3 (GOT3000) or Data Transfer Tool displays either of the errors on the right.	00000206	An error occurred. Encryption communication cannot be performed.
		0180800f	An error occurred. Communication error
GOT Mobile function	Depends on the client environment. (An error appears indicating that the GOT rejected the connection.)	—	—
OPC UA server function	Depends on the client environment. The GOT (server) displays the system alarm on the right at startup.	623	Failed to start OPC-UA server.
FTP server function	Depends on the client environment.	—	—
SoftGOT-GOT link function	GT SoftGOT3000 displays either of the errors on the right.	—	An error has occurred.
		—	Failed to communicate with GOT.
GOT network interaction function	The GOT or GT SoftGOT3000 displays the system alarm on the right.	660	Failed to obtain op. authority. Server does not respond.

3　How to check the affected products

Check the common name of the server certificate on the [Certificate management] screen ([Certificate of GOT] tab) in the utility.

Item	Applicable value
Common name	Either of the following values applies. • GT3708-XRBA_00824101AA00999A • GT3712-WXCBD_00224101AA00999A
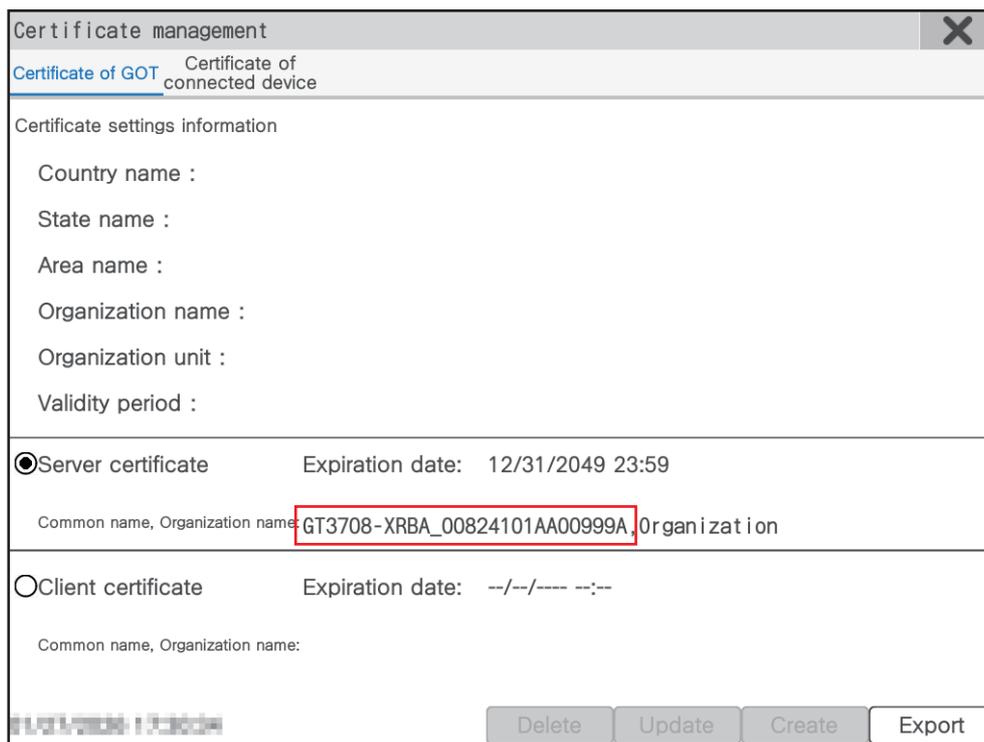
4　Corrective action

Perform either of the following actions, and confirm that the common name of the server certificate has been updated on the [Certificate management] screen ([Certificate of GOT] tab) in the utility.

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Recommended	Corrective action	Procedure
○	Update the certificate.	For the operating procedure, refer to "Updating the server certificate with the GOT (except GT SoftGOT3000)" in the following manual. 📖 GT Designer3 (GOT3000) Screen Design Manual
—	Perform GOT full initialization.[1]	For the operating procedure, refer to the following manual. 📖 GOT3000 Series User's Manual (Utility & Maintenance Functions)

*1　Note that all package data and environment settings will be deleted.

Revisions

Version	Issue date	Revision
A	February 2026	First edition