



Contact Information for Contracts with Secomea and Technical Support for the GOT3000 Series VPN Connection Function

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■Relevant Models

GOT3000 Series

Thank you for your continued support of Mitsubishi Electric Graphic Operation Terminal (GOT).

The GOT3000 series GT37 models are equipped with a VPN connection function as standard.

This enables secure and low-cost remote monitoring, supervision, and maintenance of equipment over the Internet without requiring dedicated VPN equipment.

To use this function, a separate license agreement with Secomea is required in addition to purchasing the VPN connection function license (GT30-VPNKEYA1-□) for the GOT3000.

This Technical Bulletin provides contact information for contracts with Secomea and technical support.

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1 Applicable models and function

Item	Description
Model	GOT3000 series GT37 models
Function	VPN connection function

2 Contact information for contracts with Secomea and technical support

The following contact information is intended for customers in each country or region who are entering into a license agreement with Secomea for the first time.

Customers who already have a license agreement with Secomea should contact their licensing partner.

Customers in Japan ^{*1*2}

Customer	Contracts and technical support		Remarks
Equipment manufacturer	Enterprise Sales Division, Kanematsu Communications Limited	secomea@kcs.ne.jp	Authorized partner
End user	FENICS Division, Service Infrastructure Business Unit, Fujitsu Limited	fj-eandc-ra@dl.jp.fujitsu.com	Authorized partner

*1 When making inquiries, note that Secomea has different contact points depending on the type of service.

Example for equipment manufacturers: An equipment manufacturer enters into a contract for purposes such as remote maintenance of equipment delivered to end users.

Example for end users: An end user enters into a contract for purposes such as building a secure network access environment between its own factories.

*2 To use the VPN connection demonstration environment, also contact the contact point above.

Customers outside Japan

■ China (Language: Chinese)

Contracts and technical support		Remarks
Guangzhou Xikenmai Automation Technology Co. Ltd.	sales@xikenmai.com	Authorized partner

■ Korea (Language: Korean)

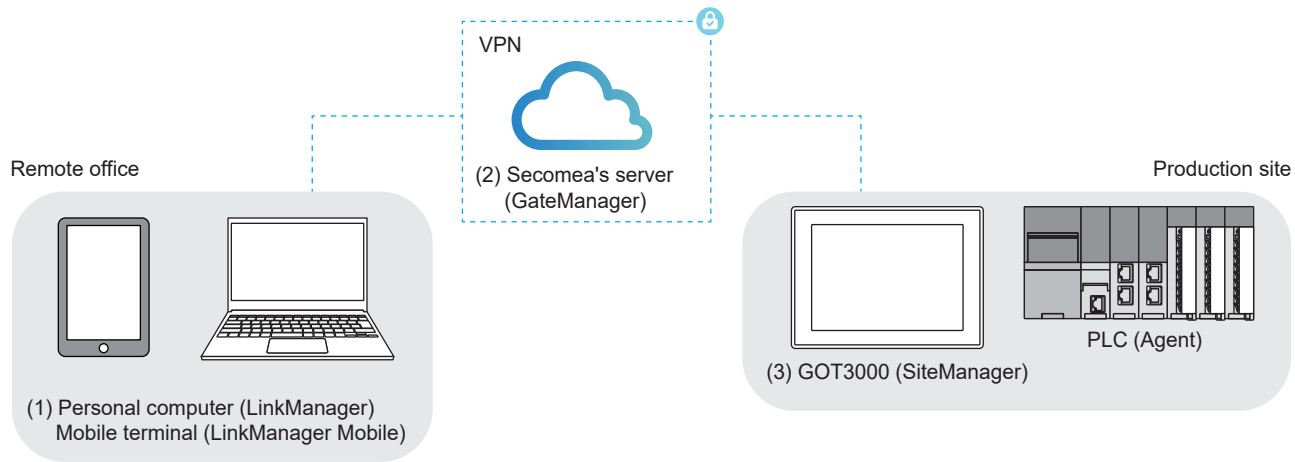
Contracts and technical support		Remarks
DAS Korea Ltd.	sales_channel@daskorea.co.kr	Authorized partner

■ Other countries and regions (Language: English)

Contracts and technical support		Remarks
Secomea G.K.	salesjp@secomea.com	We will ask for details and direct you to the right contact point.

3 Scope of technical support and contact information

The following shows the scope of technical support and contact information, using an example system configuration.



Scope of technical support		Contact information
(1)	Personal computer (LinkManager) Mobile terminal (LinkManager Mobile)	Contact your Secomea licensing partner. For the instruction manual related to settings, also contact your Secomea licensing partner.
(2)	Secomea's server (GateManager)	
(3)	GOT3000 (SiteManager)	If our technical support line cannot help, contact your GOT3000 distributor. For information on configuring the VPN connection function settings for the GOT3000 series, refer to the following manual. GT Designer3 (GOT3000) Screen Design Manual

Revisions

Version	Issue date	Revision
A	May 2026	First edition

Trademarks

Secomea, GateManager, LinkManager, and SiteManager are registered trademarks of SECOMEA A/S.

The company names, system names and product names mentioned in this technical bulletin are either registered trademarks or trademarks of their respective companies.

The names may not be marked with a trademark symbol (™ or ®) in this manual.