

## iQ Care MELFA Support Specification Change

■ Issued  
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■ Applicable Model  
MELFA FR Series, MELFA CR Series

We would like to express our gratitude for your patronage of MELFA, a Mitsubishi Electric industrial robot. Some specifications of iQ Care MELFA Support have been changed since the software version E4. We are pleased to inform you of the changes below.

### 1. Contents

Some specifications of iQ Care MELFA Support have been changed since the software version E4. The two changes are regarding the behavior of errors related to expiration and disconnection. Details are provided below.

Table 1.1 Specification changes

	Item	After the change	Before change
1	Error notification regarding end of warranty period/extension service and end of predictive maintenance function usage period (default value) <Related error No.> - C6210 : Warranty period will be expired - C6211 : Warranty period was expired - C6212 : Warranty expansion expired soon - C6213 : Predictive maintenance expired - C6214 : Please enable predictive maintenance function	<u>Notification Disabled (No Notification)</u> Parameter MSNTY Factory default: <u>0,0,0,0,0</u>  *If you are already using the product and have updated to the E4 version: If the parameter MSNTY has not been changed, the default value will be applied and notifications will be disabled. Enable this parameter if necessary. *Refer to the instruction manual for details.	Notify Enabled (Notify All) Parameter MSNTY Factory default: 1,1,1,1,1
2	Error occurs if you turn on the power without connecting the Ethernet cable between the R16RTCPU or Q172DSRCPU unit and the CR800. (CR800-R/CR800-Q type only) <Related error No.> - L7883 : Ethernet communication error	<u>Reset not possible</u> after error  *Be sure to connect the cable and turn the power on. *This is irrelevant to the CR800-D type, as it does not have this cable connection.	Possible to reset after occurrence of error.