Discrepancies Found in Third-party Certifications and Registrations of Certain Mitsubishi Electric Contactors (2nd Report)

TOKYO, July 28, 2021 – Mitsubishi Electric Corporation (TOKYO: 6503) announced today that the resin material used in MMP-T32 motor starters was found to be different than the material originally certified by and registered for this product with Underwriters Laboratories (UL). UL is a third-party safety-science organization in the United States.

These products and accessories incorporating the products are manufactured at the Kani Factory within Nagoya Works in Kani, Gifu Prefecture, Japan. The MMP-T32 connects an electromagnetic contactor with a protective thermal relay to prevent devices from burning out due to overcurrent.

As of today, the company believes that approximately 140,000 MMP-T32 manual motor starters, shipped between April 2013 and April 2021, contain the different resin.

The different resin that was used has no effect on function, performance or safety of the MMP-T32 products or accessories incorporating the products. All MMP-T32 units currently in the field may continue to be used safely.

The matter has been transferred to the investigative committee that was established by the company on July 2. Mitsubishi Electric will announce the findings of this committee and any measures to prevent a recurrence.

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About Mitsubishi Electric Corporation

With 100 years of experience in providing reliable, high-quality products, Mitsubishi Electric Corporation (TOKYO: 6503) is a recognized world leader in the manufacture, marketing and sales of electrical and electronic equipment used in information processing and communications, space development and satellite communications, consumer electronics, industrial technology, energy, transportation and building equipment. Mitsubishi Electric enriches society with technology in the spirit of its “Changes for the Better.” The company recorded a revenue of 4,191.4 billion yen (U.S.$ 37.8 billion*) in the fiscal year ended March 31, 2021. For more information, please visit www.MitsubishiElectric.com

*U.S. dollar amounts are translated from yen at the rate of ¥111=U.S.$1, the approximate rate on the Tokyo Foreign Exchange Market on March 31, 2021