

# PRINTER DRIVER GUIDE Ver.2.40

(For Macintosh® CP-D70DW )

The driver guide only describes the changes of Ver.2.40.

Please refer to CP70DseriesDriverGuide(M)E\_V230.pdf for other details.

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Refer to the following web site to check the latest version of the printer driver.

[http://www.mitsubishielectric.co.jp/ldg/ja/products/visual/lineup/printer/photo/download\\_01\\_english.html](http://www.mitsubishielectric.co.jp/ldg/ja/products/visual/lineup/printer/photo/download_01_english.html)

You can not use different versions of the driver at the same time.

When the driver is already installed, uninstall it and then install this driver.

## Corresponding Printer

Corresponding printer : CP-D70DW

\*CP-D707DW is not supported.

## System requirements

Operating system : 10.14, 10.15

USB\*1 cable : Be sure to use a cable 2m or shorter.

\* Use a main storage memory or hard disk with enough empty capacity in an environment that your operating system works properly.

\*1: CP-D70DW printer supports USB 2.0 (Hi-Speed USB) interface.

## Installation/Uninstallation

Please refer to CP70DseriesDriverGuide(M)E\_V230.pdf for installation and uninstallation procedures.

The follow procedures can be used for the target operating system.

1), 2), 3), 4), 5), 6) => 8)> 7)> 9), 10), 11), 12) \*The procedures in 7) and 8) are reversed.

## Function explanation

2.Print dialog

2) Output Place

Not supported in this version.

4) PrintFinish

Glossy: Glossy finish

Matte: Matte Finish

### 3.Error Indication

When an error occurs, print processing is stopped.

Please resolve the error and resume the held job from the job menu.

(1)The error dialog messages are displayed in the Print Queue screen

No.	Error dialog message	Operation
1	The printer is not connected. *macOS10.14	After resolving the error, resume printing / processing from the job menu.  The print job operations of the Print Queue screen are equipped as standard in the operating system. The Job menu are "Delete Job", "Hold Job", "Resume Job" and "Resume Job on Page".
	Offline *macOS10.15	
2	Something is wrong with the printer. Turn the printer Off and then On again, and try again.	
3	Mechanical Error. Set paper again.	
4	Mechanical Error. Turn the printer Off and then On again, and try again.	
5	Printing unit is opened.	
6	Printing unit is opened while printing.	
7	Ink ribbon and paper type do not match.	
8	Ink ribbon is not correctly installed.	
9	Ink ribbon end.	
10	Paper empty.	
11	The ink ribbon is not standard.	
12	Paper jam. Set paper again.	
13	Paper size of printer driver and ink ribbon type do not match.	
14	Ink ribbon empty. Exchange ink ribbons.	
15	Paper end.	
16	It is not equipped with the paper strip bin.	
17	Ink ribbon error. Set paper again.	
18	Ink ribbon error. Set paper and ink ribbon again.	
19	Something is wrong with the printer.	

\* The error dialog messages are displayed in the Print Queue screen which is displayed by clicking the "Open Print Queue" button in "Printers & Scanners".

\* When the error message is long, "..." is displayed in the middle of a sentence and the whole sentence may not be displayed. In such cases, please clicks [i] mark of right of the error dialog, the whole sentence is displayed.

(2) Error displayed in job list on the Print Queue screen

The following errors are displayed in job list on the Print Queue screen.

No.	Error Log message	Operation
1	pagesize-inkribbon-unmuch 0x****	Paper size of printer driver and Ink Ribbon type do not match. After resolving the error, resume printing processing from the job menu.
2	driver-setting-unmuch 0x****	Printer driver settings is incorrect. After resolving the error, resume printing processing from the job menu.
3	out-of-range 0xFFFF	Transfer image size is out of range. After resolving the error, resume printing processing from the job menu.
4	protocol-error 0x****	Communication error. After resolving the error, resume printing processing from the job menu.
5	memory-timeout	It takes time to start printing. After checking and resolving the error, resume printing processing from the job menu.

\* Numeric characters are indicated in "\*\*\*\*".

\* When no error message and printing is not carried out, check the indicators on the front of the printer.

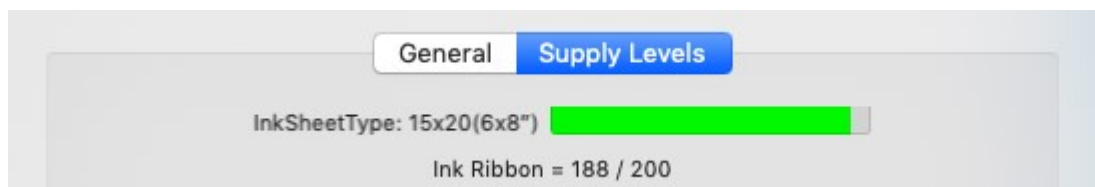
\* For the details of the indicators on the printer, see the operation manual of CP-D70DW printer.

### 3. Supply Levels

You can check the ink sheet type and the remaining amount from the Supply Level dialog by pressing the Options & Supplies button.

InkSheetType : Ink ribbon size.

Ink Ribbon = remaining number /maximum number of sheets



<Fig1. Supply Levels>

\*When during printing or an error occurs in the printer, the supply level may not be displayed correctly.

\*For the latest supply level information, please redisplay the supply level screen.

## Notes

Please refer to CP70DseriesDriverGuide(M)E\_V230.pdf for notes except item 12), 16) , 19)-22) and 24).

12) In this version, when an error job is deleted without resolving the error, the error indication in the Print Queue may not be cancelled even if the error is resolved.

After resolving the error, the error indication disappears in the next printing.

Or delete the printer from the printer list, and then add it again to cancel the error indication.

16), 24) This note is not applied in this version.

19) Printers without appropriate firmware will show the following error

3.Error Indication (2) Error displayed in job list on the Print Queue screen No.1.

20), 22) Printers without appropriate firmware will show the following error

3.Error Indication (2) Error displayed in job list on the Print Queue screen No.3.

21) In this version, the following error will be shown

3.Error indication (1)The error dialog messages are displayed in the Print Queue screen No.13.

25) Open Print Queue => Printer => Print Test Page : Test page size is 9x13(3.5x5") .

26) When the paper size "10x15 (4x6)", "10x15x2 Type2 (4x6"x2)", "10x15x2 Type3 (4x6"x2)", "5x15x2 Type1(2x6"x2)" is selected for the paper size, the paper size may not be switched.

In this case, once an item with a different paper size is selected (for example, "15x20 (6x8)", etc.) and re-select the paper size you want to set again.

(same for paper size "15x23(6x9)", "10x15x2 Type1(4x6"x2)" is selected.)

27) In macOS10.15, in selecting the print mode "Fine", if the print finish is set to "Matte", the error dialog will be shown. In selecting the print finish "Matte, if the print mode is set to "Fine", the error dialog will be shown as well. Please set the print mode to "SuperFine" or "UltraFine" manually.

## Prohibition matter

We prohibit Reverse Engineering, decompiling or reverse assembling of this driver software.

## Exemption from responsibility

Occasionally, this software does not operate normally depending on operating environment.

Moreover, Mitsubishi Electric Co. will not assume any responsibility for damage (including, but not limited to, lost profit or damage caused from special circumstances etc.) occurring during the use of this driver.