

Notes for operation in Mac OS 10.8

This is to explain of notes for operation in Mac OS 10.8.

1. Notes about the error indication in Mac OS 10.8

In Mac OS 10.8, a whole sentence may not be displayed in the indication of the error.

In such cases, refer to the whole sentence shown in "1.1. Driver guide error indication table" and "1.2. About error indication in Mac OS 10.8".

1.1. Driver guide error indication table

No.	Error dialog message
1	Printer is not connected.
2	The printer does not respond. Turn the printer Off and then On again, and try again.
3	Something is wrong with the printer. Turn the printer Off and then On again, and try again.
4	Mechanical Error. Set paper again.
5	Mechanical Error. Turn the printer Off and then On again, and try again.
6	Printing unit is opened.
7	Printing unit is opened while printing.
8	Ink ribbon and paper type do not match.
9	Ink ribbon is not correctly installed.
10	Ink ribbon end.
11	Paper empty.
12	The ink ribbon is not standard.
13	The printer was turned off while printing. Turn on a printer.
14	Paper jam. Set paper again.
15	Paper size of printer driver and ink ribbon type do not match.
16	Ink ribbon empty. Exchange ink ribbons.
17	Paper end.
18	It is not equipped with the paper strip bin.
19	Ink ribbon error. Set paper again.
20	Ink ribbon error. Set paper and ink ribbon again.

1.2. About error indication in Mac OS 10.8

In Mac OS 10.8 the screen displaying the error and the printing state are different from the conventional OS due to the specifications change of the OS.

In addition, when the original error dialog message is long, middle of the sentence is expressed as "...", and the whole sentence may not be displayed.

In such cases, please refer to followings for the screen display and the whole sentence.

No.	Error dialog message	
	Whole sentence	Screen display
2	The printer does not respond. Turn the printer Off and then On again, and try again.	The printer does not respond. T...and then On again, and try again.
3(*1)	Something is wrong with the printer. Turn the printer Off and then On again, and try again.	Something is wrong with the pri...and then On again, and try again.
5	Mechanical Error. Turn the printer Off and then On again, and try again.	Mechanical Error. Turn the print...and then On again, and try again.

(*1) When No. 3 screen display clicks the [i] mark of the screen top, the whole sentence is displayed.

2. Notes for use CP-D707DW

When you use CP-D707DW on Mac OS 10.8, if there is a job with error on one printer and the data to be printed is sent to the other printer having no error, the print may not be started on the printer having no error even after the job with error is deleted in the Print Queue. In such a case, resolve the error or connect the USB cable again.

In addition, this is similar in Mac OS 10.7.

3. Notes for when the size mismatch error occurs

When the size mismatch error occurs in Mac OS 10.8 (See "1.1. Driver guide error indication table" No.15) and the failed job is deleted in the Print Queue without resolving the error, the printing may not be started even when the next print job is sent. In this case, connect the USB cable again. The error indication is canceled in the Print Queue.

If you keep the USB cable connected, printing is started after a while.

In addition, this is similar in Mac OS 10.7.