

# PRINTER DRIVER GUIDE Ver.3.00

(For Macintosh® CP-D90 series)

The driver guide only describes the changes of Ver.3.00.

Please refer to CPD90DriverGuide(M)E\_V100.pdf for other details.

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Refer to the following web site to check the latest version of the printer driver.

[http://www.mitsubishielectric.co.jp/ldg/ja/products/visual/lineup/printer/photo/download\\_01\\_english.html](http://www.mitsubishielectric.co.jp/ldg/ja/products/visual/lineup/printer/photo/download_01_english.html)

You can not use different versions of the driver at the same time.

When the driver is already installed, uninstall it and then install this driver.

## System requirements

Operating system : 10.14

USB\*1 cable : Be sure to use a cable 2m or shorter.

\* Use a main storage memory or hard disk with enough empty capacity in an environment that your operating system works properly.

\*1: CP-D90 series printer supports USB 2.0 (Hi-Speed USB) interface.

## Installation/Uninstallation

Please refer to CPD90DriverGuide(M)E\_V100.pdf for installation and uninstallation procedures.

The license agreement displayed during the installation includes English and Japanese sentences.

The follow procedures can be used for the target operating system.

1), 2), 3), 4), 5), 6) => 8) => 7) => 9), 10), 11), 12) \*The procedures in 7) and 8) are reversed.

## Function explanation

See 1. Print Settings on the CPD90DriverGuide(M)E\_V100.pdf.

### 2.Error Indication

When an error occurs, print processing is stopped.

Please resolve the error and resume the held job from the job menu.

(1)The error dialog messages are displayed in the Print Queue screen

No.	Error dialog message	Operation
1	Printer is not connected.	After resolving the error, resume printing / processing from the job menu.
2	Something is wrong with the printer. Turn the printer Off and then On again, and try again.	
3	Something is wrong with the printer. (xxxx) Turn the printer Off and then On again, and try again.	The print job operations of the Print Queue screen are equipped as standard in the operating system. The Job menu are "Delete Job", "Hold Job", "Resume Job" and "Resume Job on Page".  * Numeric characters are indicated in (xxxx).
4	Ink Ribbon Empty (xxxx)	
5	Ink Ribbon End (xxxx)	
6	Ink Ribbon Error (xxxx) Check Ink Ribbon.	
7	Ink Ribbon Error (xxxx) Check Ink Ribbon and set Paper again.	
8	It is not equipped with the Paper Strip Bin (xxxx)	
9	Paper Empty (xxxx)	
10	Printing unit is opened. (xxxx)	
11	Printing unit was opened while printing. (xxxx) Check Ink Ribbon and set Paper again.	
12	The printer was turned off while printing. (xxxx)	
13	Ink Ribbon and Paper type do not match. (xxxx)	
14	Paper End (xxxx)	
15	Paper JAM (xxxx) Check Ink Ribbon and set Paper again.	
16	Mechanical Error (xxxx) Check Ink Ribbon and set Paper again.	
17	Mechanical Error (xxxx) Turn the printer Off and then On again, and try again.	
18	Fan Lock Error (xxxx) Turn the printer Off and then On again, and try again.	
19	Thermistor Error (xxxx) Turn the printer Off and then On again, and try again.	
20	Color Sensor Error (xxxx) Turn the printer Off and then On again, and try again.	
21	MAT OP Error (xxxx) Turn the printer Off and then On again, and try again.	
22	Humidity sensor Error (xxxx) Turn the printer Off and then On again, and try again.	
23	EEPROM Error (xxxx) Turn the printer Off and then On again, and try again.	
24	FLASH Access Error (xxxx) Turn the printer Off and then On again, and try again.	
25	MDA Error (xxxx) Turn the printer Off and then On again, and try again.	
26	Power voltage Error (xxxx) Turn the printer Off and then On again, and try again.	
27	Preheat Error (xxxx) Turn the printer Off and then On again, and try again.	
28	Printer data transfer Error (xxxx) Turn the printer Off and then On again, and try again.	
29	DDR Error (xxxx) Turn the printer Off and then On again, and try again.	
30	FPGA Error (xxxx) Turn the printer Off and then On again, and try again.	

\* The error dialog messages are displayed in the Print Queue screen which is displayed by clicking the “Open Print Queue” button in “Printers & Scanners”.

\* When the error message is long, “...” is displayed in the middle of a sentence and the whole sentence may not be displayed. In such cases, please clicks [i] mark of right of the error dialog, the whole sentence is displayed.

(2) Error displayed in job list on the Print Queue screen

The following errors are displayed in job list on the Print Queue screen.

No.	Error Log message	Operation
1	pagesize-inkribbon-unmuch 0x****	Paper size of printer driver and Ink Ribbon type do not match. After resolving the error, resume printing processing from the job menu.
2	driver-setting-unmuch 0x****	Printer driver settings is incorrect. After resolving the error, resume printing processing from the job menu.
3	out-of-range 0xFFFF	Transfer image size is out of range. After resolving the error, resume printing processing from the job menu.
4	protocol-error 0x****	Communication error. After resolving the error, resume printing processing from the job menu.
5	memory-timeout	It takes time to start printing. After checking and resolving the error, resume printing processing from the job menu.

\* Numeric characters are indicated in “\*\*\*\*”.

\* When no error message and printing is not carried out, check the indicators on the front of the printer.

\* For the details of the indicators on the printer, see the operation manual of CP-D90 series printer.

3. Supply Levels

You can check the ink sheet type and the remaining amount from the Supply Level dialog by pressing the Options & Supplies button.

InkSheetType :A number the ink sheet type

Ink Ribbon = remaining number /maximum number of sheets

InkSheetType	Representative Paper and Ink ribbon model name	Maximum number of sheets
01	CK-D735	450 *9x13(3.5x5”) size
02	CK-D746	400 *10x15(4x6”)size
03	CK-D946PST	400 *post card size
04	CK-D757	460 *The maximum number of prints for 13x18(5x7”) is 230.
05	CK-D769	360 *The maximum number of prints for 15x23(6x9”) is 180.
0f	CK-D768	400 *The maximum number of prints for 15x20(6x8”) is 200.
	CK-D868	430 *The maximum number of prints for 15x20(6x8”) is 215.

\*When during printing or an error occurs in the printer, the supply level may not be displayed correctly.

\*For the latest supply level information, please redisplay the supply level screen.

## Notes

Please refer to CPD90DriverGuide(M)E\_V100.pdf for notes except item 12) and 14).

12) In this target OS, when an error job is deleted without resolving the error, the error indication in the Print Queue may not be cancelled even if the error is resolved.

After resolving the error, the error indication disappears in the next printing.

Or delete the printer from the printer list, and then add it again to cancel the error indication.

14) This note is not applied in this target OS.

18) 9x13(3.5x5") size : If 13x18(5x7") media type is being used, only one 9x13(3.5x5") will be printed in a single ink ribbon patch.

19) Open Print Queue => Printer => Print Test Page : Test page size is 9x13(3.5x5") .

## Prohibition matter

We prohibit Reverse Engineering, decompiling or reverse assembling of this driver software.

## Exemption from responsibility

Occasionally, this software does not operate normally depending on operating environment.

Moreover, Mitsubishi Electric Co. will not assume any responsibility for damage (including, but not limited to, lost profit or damage caused from special circumstances etc.) occurring during the use of this driver.