

# Information Tampering Vulnerability in Multi-agent Notification Feature of GENESIS64™ and MC Works64

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Mitsubishi Electric Corporation

## Overview

A information tampering vulnerability exists in multi-agent notification feature of GENESIS64™ and MC Works64. An attacker could make an unauthorized write to arbitrary files, by creating a symbolic link from a file used as a write destination by the services of GENESIS64™ and MC Works64 to a target file. This could allow the attacker to destroy the file on a PC with GENESIS64™ and MC Works64 installed (CVE-2025-0921), resulting in a denial-of-service (DoS) condition on the PC.

Affected versions of GENESIS64™ and MC Works64 are listed below. Please take mitigation measures described in the "Countermeasures for Customers" section.

## CVSS<sup>1</sup>

CVE-2025-0921    CVSS:v3.1/AV:L/AC:L/PR:L/UI:N/S:C/C:N/I:H/A:N    Base Score: 6.5

## Affected products

<Affected products and versions>

- GENESIS64™ all versions
- MC Works64 all versions

## Description

A information tampering vulnerability due to Execution with Unnecessary Privileges (CWE-250<sup>2</sup>) exists in the Pager agent of multi-agent notification feature in GENESIS64™ and MC Works64.

## Impact

An attacker could make an unauthorized write to arbitrary files, by creating a symbolic link from a file used as a write destination by the services of GENESIS64™ and MC Works64 to a target file. This could allow the attacker to destroy the file on a PC with GENESIS64™ and MC Works64 installed (CVE-2025-0921), resulting in a denial-of-service (DoS) condition on the PC if the destroyed file is necessary for the operation of the PC.

## Countermeasures for Customers

<Customers using GENESIS64™ and MC Works64>

Mitsubishi Electric is currently preparing a fixed version for this vulnerability. In the meantime, please take the following mitigation measures.

## Countermeasures for Products

< GENESIS64™ and MC Works64 >

Mitsubishi Electric is currently preparing a fixed version for this vulnerability.

## Mitigations

Mitsubishi Electric recommends that customers take the following mitigations to minimize the risk of exploiting this vulnerability.

- 1) If you do not need to use the multi-agent notification feature, please uninstall it. The multi-agent notification feature is not included in the default installation of GENESIS64™ version 10.97.3 or later.  
For customers who need to use the multi-agent notification feature, and do not need to use the Pager agent, please execute a custom installation of the multi-agent notification feature and skip the installation of the Pager agent.
- 2) Please configure the PCs with the affected product installed so that only an administrator can log in.
- 3) Use the PCs with the affected product installed in the LAN and block remote login from untrusted networks and hosts, and from non-administrator users.
- 4) Block unauthorized access by using a firewall or virtual private network (VPN), etc., and allow remote login only to administrator when connecting the PCs with the affected product installed to the Internet.
- 5) Restrict physical access to the PC with the affected product installed and the network to which the PC is connected to prevent unauthorized physical access.
- 6) Do not click on web links in emails from untrusted sources. Also, do not open attachments in untrusted emails.

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<sup>1</sup> <https://www.first.org/cvss/v3.1/specification-document>

<sup>2</sup> <https://cwe.mitre.org/data/definitions/250.html>

## **Acknowledgement**

Mitsubishi Electric would like to thank Asher Davila and Malav Vyas, Security Researchers at Palo Alto Networks, who reported this vulnerability.

## **Contact information**

Please contact your local Mitsubishi Electric representative.

<Contact address: Mitsubishi Electric FA>

<https://www.mitsubishielectric.com/fa/support/index.html>

## **Trademarks**

GENESIS64™ is a trademark of Mitsubishi Electric Iconics Digital Solutions, Inc.